



RESIDENTIAL DELIVERY NO SIGNATURE REQUIRED

Sign Up

R+L customers can now choose to have residential shipments left at their doorstep without providing a signature, allowing them greater flexibility and convenience.

Benefits

- No need to stay home or take off work to wait on your shipment
- Keep track of your shipment with text communications, including the reporting of delivery exceptions.
- Photo of delivery sent to customer when possible
- Freight placed in secure location to the best of driver's ability

Service Exceptions

- Unavailable for:
- Non-Residential
 - Inside Delivery
 - Freeze Protection
 - Indirect Points
 - COD Shipments

The Process Made Simple

Customers have two convenient options to sign up for the no signature required option for their residential shipments:

Option 1

Selecting no signature required option on BOL

- Navigate to rlc.com and select "bill of lading" from the side menu.
- On BOL, customer must select the shipment to be both Prepaid and Residential. The no signature checkbox option will then appear.

Option 2

Contact your account executive to change your customer profile to have all deliveries made without signature.