

CARRIERS

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MILE KRY

RL1965

202

1000222000

Family Owned and Operated Since 1965

## **MY R+L CONTACTS**

Account Executive:				
Account Executive Phone Number:				
MyRLC Login:				
Dispatcher:				
Dispatcher Phone Number:				
Corporate: 800.543.5589				
Customer Service: 800.535.1984				
Rates: 800.535.1983				
Expedited: 866.977.3331				

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# THE R+L CARRIERS CUSTOMER EXPERIENCE >>

Since **R+L Carriers** was founded in 1965, the truckline has committed to meeting the needs of every customer. Each year, we use emerging technology and feedback from our clients to offer an expanding service portfolio. From the start of every call to the end of each delivery, R+L Carriers remains **A Carrier You Can Count On.**®

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Roby Roberts - Owner & CEO

## SUSTAINABILITY

As a SmartWay Partner<sup>®</sup>, R+L Carriers has adopted measures to reduce air pollution and waste across all aspects of company operations.



For more information, request a copy of our Sustainability Report.

# **TECHNOLOGY**

To remain competitive in a fast-paced global economy, we invest in the latest advancements so every delivery is a little easier.

## Technology at a Glance

- » Mobile Data Terminal
- » MAXON Liftgates
- » API & EDI Systems
- » City Dispatch Visibility
- » Enterprise Route Planning
- » Enterprise Dock Management

## SAFETY

Our dedicated team of safety experts meet regularly, ensuring drivers are always professional when sharing the road with you.

### Safety at a Glance

- » Bendix Wingman Fusion Collision Mitigation Units
- » Lytx Drivecam
- » Freight Dimensioners
- » Meritor PSI Tire Inflation System

## SECURITY

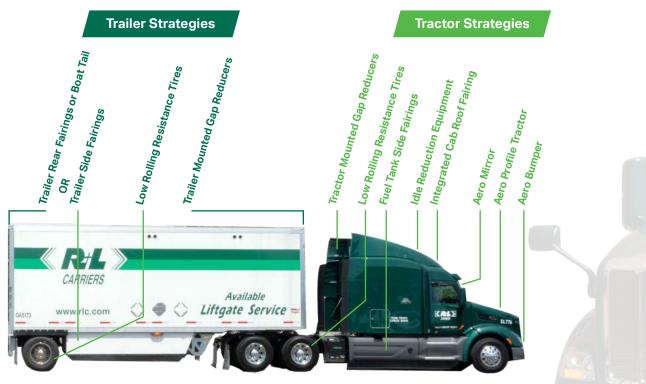
From protecting your valuable freight to managing cybersecurity operations, R+L Carriers trains the best personnel to make it happen.

## Security at a Glance

- » Dynamic Access Control & Intrusion Facility System
- » Pulse Monitoring/Radar Perimeter Security
- » Nationwide IP Camera System

# **FACILITIES + FLEET**

With nationwide service, our logistics network of trucks and service centers can route freight through strategic lanes to reach any customer.









Based in the United States, **R+L Carriers** is a Global Freight Transportation and Logistics company that has remained family-owned and operated since 1965. R+L Carriers offers one of the most comprehensive networks of nationwide service centers for LTL, Truckload, Expedited and Cross-Border shipping. In addition to its core value-added shipping solutions, R+L Carriers has a portfolio of services that extends to International Supply Chain Management, Warehousing and Customs Brokerage.

### **DEDICATED TO YOUR FUTURE GROWTH**

Founded by Ralph L. "Larry" Roberts Sr., R+L Carriers has grown from a single truck to an expansive fleet of tractors and trailers, a nationwide network of service centers and a dedicated team. We believe that by continuously investing in our team, equipment and innovative technology, we are ultimately assisting our customers in achieving their goals and maintaining their competitive edge in the marketplace.

# MISSION + VISION + VALUES >>

### **MISSION**

R+L Carriers is a Global Transportation Provider designed to provide superior service at competitive pricing through safe and efficient operations and innovative thinking to the ultimate benefit of our customers and shareholders. Customer satisfaction is mandatory to ensure future success.

### VISION

To generate lifelong customers and committed team members, and to lead the transportation industry in safety, profitability and service.

### **CORE VALUES**

**Family:** Treating customers and employees as an extension of the R+L family. **Service:** Serving customers, communities and our team.

**Safety:** Relentlessly pursuing a safe and healthy workplace. **Quality:** Delivering on our commitment and exceeding expectations.

# **CONTACT US**

### **TELEPHONE NUMBERS**

**R+L Carriers:** 800.543.5589 **RLC Customer Service:** 800.535.1984 **RLC Business Critical:** 866.977.3331 **R+L Global:** 877.510.9133

### SOCIAL MEDIA

Company News: rlcarriers.com/company/news Facebook: facebook.com/rlcarriers Instagram: instagram.com/rlcarriers YouTube: youtube.com/rlcarriersinc LinkedIn: linkedin.com/company/r-l-carriers X: x.com/rlcarriers



# MYRLC CUSTOMER PORTAL >>



**MyRLC** is a private and secure connection designed exclusively for R+L customers. Receive a rate quote, retrieve past shipping documents, view a claim status, view past shipping history and more!



### **Real-Time Shipment Notifications**

Receive email notifications when your shipment has been delivered or is en route for delivery.



# Shipment Tracing

Obtain real-time tracing information for all of your shipments!

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# Custom Address Book Templates for your Bill of Lading (BOL)

Does your organization ship to the same location on a recurring basis? Save yourself time by importing your customer address book!

## Schedule Your Pickup

Avoid tying up your telephone! Log in today and schedule a time for R+L to pick up your shipment. It is quick and easy.



Visit signup.rlc.com to Learn More

Simply complete our online signup form to receive your **MyRLC** member login and start shipping with R+L Carriers.



## Rate Quote

**Document Retrieval** 

Delivery Receipts.

**Activity History** 

For LTL services, obtain customer-specific rate quotes or custom quotes tailored to your individual shipping needs.

Document Retrieval allows you to view numerous

Access the complete record of your shipments with R+L Carriers through the Activity History Tool.

R+L documents, such as Bills of Lading and

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## Print Custom Labels

Make use of customizable tools to generate and store labels for your shipments.



### **Pay Invoices Online**

Our Customer Payment Center facilitates online bill payment.

## Gain Access to R+L Carriers APIs

Enable your customers to track shipments, obtain rate quotes and more without leaving your website's domain.



# SHIPMENT TRACING >>

Today's business climate relies on access to information around the clock. That's why we offer real-time notifications so you never question if your shipment has arrived.

Real-Time Shipment Notifications save valuable time you would otherwise spend on the phone getting a shipping update.

## **EMAIL NOTIFICATIONS**

Get notifications when your shipment is **Out for Delivery** and/or **Delivered**.

### You decide which shipments you need to monitor:

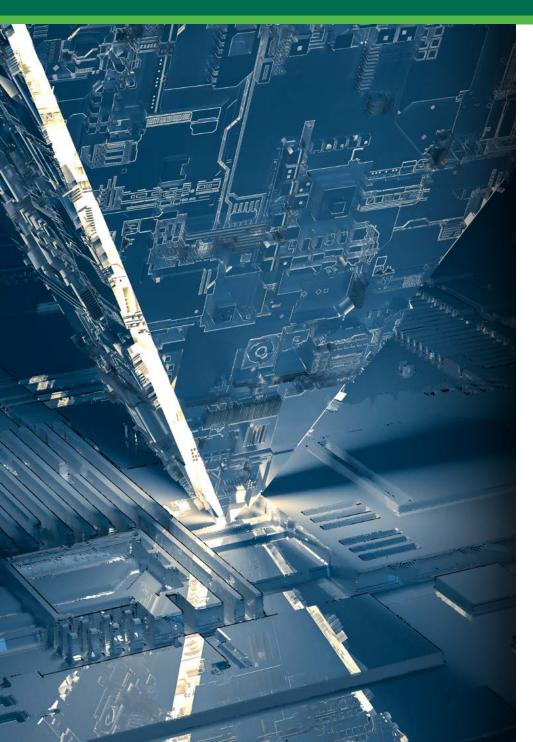
- » All shipments in your MyRLC account
- » Select individual shipments by PRO
- » Turn the notifications on and off as needed



Visit rlc.com/ShipmentTracing to Learn More

Log in to your **MyRLC** account when creating your Bill of Lading and enter an email address to receive notifications for a single PRO.

# EDI (ELECTRONIC DATA INTERCHANGE) >>



**R+L Carriers** Electronic Data Interchange (EDI) solutions are designed to seamlessly integrate with your existing systems, providing end-to-end operational efficiency and driving bottom-line results.

## AUTOMATED DATA EXCHANGE

Our system facilitates communication between your business and ours, automating the exchange of critical shipping information in real time.

# **REDUCTION OF MANUAL ERRORS**

Automating data entry and validation processes ensures shipments are handled with precision and reliability, reducing the risk of costly mistakes and providing customer satisfaction.

# **ERP SYSTEM INTEGRATION**

Our EDI technology follows industry-standard guidelines to ease integration with your existing ERP systems, providing a seamless flow of information across your entire organization.

# FASTER INVOICE PROCESSING

By automating order processing and fulfillment, we expedite the entire shipping process, from order placement to invoice.

**R+L** uses the 200 Transportation Series 4010, Version X12 EDI Transactions:

- 204 Pickup Request
- 211 Electronic Bill of Lading (BOL)
- 210 Invoice





# API (APPLICATION PROGRAMMING INTERFACE) >>



Integrating **R+L Carriers** APIs allows you to **automate and customize** access to our services from your own internal application or website.

## **BENEFITS OF API INTEGRATION**

- » Enable your customers to get rate quotes, track shipments and more, without leaving your domain
- » Automate Bill of Lading (BOL) creation and shipping labels
- » Receive real-time push notifications
- » R+L Carriers API tools are available through RESTful and SOAP endpoints

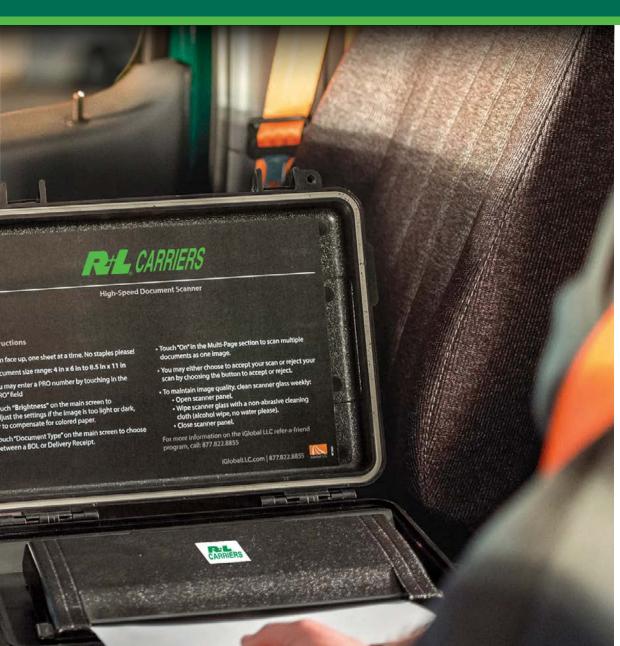
# **API TOOLS OFFERED**

- » Pickup Request
- » Bill of Lading (BOL)
- » Rate Quote
- » Shipment Tracing
- » Transit Times
- » Document Retrieval
- » Service Center
- » Claim Status
- » And More!



rlc.com/API | APISupport@rlcarriers.com

# IN-CAB SCANNING >>



**R+L Carriers** – where precision meets reliability in transportation logistics.

Our state-of-the-art **In-Cab Scanning** system empowers both shippers and recipients with unparalleled visibility into the journey of their freight, offering **real-time updates** and insights that instill confidence and peace of mind.

## **BENEFITS OF IN-CAB SCANNING**

- » Instant Invoice Processing
- » Instantly view shipping documents
- » Instant notifications
- » Powers EDI Transactions
- » More efficient customs clearance
- » Supports Delivery Without Signature Services
- » Streamlines driver communication with customer



rlc.com/In-Cab-Scanning | 800.543.5589

# LESS-THAN-TRUCKLOAD (LTL) >>



Our **Less-than-Truckload (LTL)** shipping services are tailored to meet your specific needs, providing seamless transportation for shipments weighing less than **20,000 lbs.** and requiring less than **20 linear feet** of trailer space.

# LTL SERVICE PORTFOLIO

- » Cross-Border
- » Custom Crating
- » Delivery Without Signature
- » Freeze Protection
- » Guaranteed and Expedited
- » HAZMAT
- » Liftgate
- » Load & Protect
- » Offshore

Whether you're a **small business** looking to expand your reach or a **large corporation** seeking a trusted logistics partner, you can count on R+L Carriers.



Visit **rlc.com/LTL** to Learn More

# LIFTGATE SERVICES »

Whether you're a residential customer or a business without a loading dock, R+L Carriers' **Liftgate Shipping Service** has you covered!

A **liftgate** is a hydraulic platform installed on the rear of a truck, enabling **easy and safe** loading and unloading of heavy items.

It eliminates the need for a loading dock or additional equipment, making it the **perfect solution for residences or businesses** lacking such facilities.



Visit rlc.com/Liftgate to Learn More

Shout out to the truck drivers still getting it done. **R+L Carriers** brings our coffee shipments and we appreciate them and our driver more than they know.

- Know Better Coffee - Mountain City, TN



# **COVERAGE MAP** »

CARRIER

Vancouver

Tacoma WA

OR

Umatilla

Kelov

Coeur

Victoria Arlington

Portland

Eugene

Medford

Seattle ●

R+L Carriers freight and logistics services are not only domestic to the United States; we also serve Mexico, Canada, Puerto Rico, the Dominican Republic and the Caribbean Islands. We maintain over 100 nationwide service centers, as well as multiple Canada gateways to facilitate cross-border shipments.

Blaine, WA – Pacific Hwy., BC

Pembina, ND – Emerson, MB

Port Huron, MI – Sarnia, ON

Buffalo, NY – Fort Erie, ON

Champlain, NY – Lacolle, QC

Calais, ME - St. Stephen, NB

Montreal

Saint John

Detroit, MI - Windsor, ON

**U.S. Service** 

Ports

Center

Arlington

Janesville

Detroit

Detroit

Buffalo

Albany Manchester

shipments.		Redding	
	San Franc Sa	Sacramento Benicia isco Oakland n Jose Ceres	° NV
<ul> <li>Gateway</li> <li>Service Cente</li> </ul>	r Locations	<ul> <li>Fresno</li> <li>CA</li> <li>Bakersfield</li> <li>San Fernando</li> </ul>	Las Vegas
	Canada Service Center	Los Angeles	Irwindale Fontana Maheim
Pacific Hwy., BC – Emerson, MB	Vancouver Winnipeg	San Diego	Ph
Vindsor, ON 11 – Sarnia, ON Fort Erie, ON	Windsor Toronto (HAZMAT ( Toronto	Crossing)	Ţ

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# **BUSINESS CRITICAL** »

## **TIME-SENSITIVE SOLUTIONS**

R+L Carriers is your solution for time-sensitive shipments, offering best-in-class **Guaranteed** and **Expedited Services**. Our logistics professionals, combined with a nationwide network of service centers and one of the industry's largest fleets, will meet your Business Critical shipping needs.



## **GUARANTEED SERVICE:**

**By 5PM:** Guaranteed Delivery by 5PM.



## By Noon:

Guaranteed AM service delivers in the morning, guaranteed arrival no later than 12PM.



### Hourly Window:

Guaranteed Hourly Window is ideal for businesses with restricted receiving times. Select a specific hourly window between 9AM and 5PM.

## **EXPEDITED SERVICE:**

- » Next day, two-day and three-day services
- » After hours (before 9AM and after 5PM)
- » Saturday, Sunday and holiday deliveries
- » Time-specific deliveries

# Upgrade shipment to arrive by 5PM with Guaranteed Standard Delivery Service (GSDS) or Expedited

- » White Glove Pickup or Delivery
- » You Crate™
- » Load & Protect<sup>™</sup>
- » Backstripping

- » Cross-docking
- » Project/rollout options
- » Trade Show Logistics



# **R**+L. Business Critical

Visit rlc.com/Business-Critical to Learn More



# YOU CRATE »



Whether you are shipping across the country or need a storage solution, with **You Crate**, you set the pace of the move, load and unload of your commercial or residential shipment.



YouCrate.com | 877.558.2580

youcrate.



### **How It Works**

- 1. Order: Select the crate size that fits your needs.
  - Cube: 46" x 46" x 47"
  - Tower: 46" x 46" x 73"
- 2. Receive: We deliver the crate to your home or office.
- **3. Pack:** Securely pack your items within the crate.
- **4. Ship:** Once packed, we'll retrieve the crate and ship it to your chosen destination.
- 5. Arrival: Your packed You Crate will arrive safely and securely at the specified destination.

# LOAD & PROTECT >>

With **Load & Protect** service, your shipment remains on the same trailer from origin of pickup through final destination delivery. The trailer is divided with a special tamper resistant wall that includes a Security ID tag with serial number which is recorded on your Bill of Lading.

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CARRIERS

www.rlc.com

YouCrate.com | 877.558.2580

load&protect

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# **DELIVERY WITHOUT SIGNATURE** »



### Ideal for residential deliveries

R+L customers can choose to have shipments left at their doorstep without providing a signature, allowing **greater flexibility** and **convenience**.

### **Real-Time Delivery Updates**

In response to a notification, R+L shipping technology logs the location of the driver in order to track the shipment's freight and GPS coordinates where the shipment was delivered.

### **Non-Residential Deliveries**

For eligible shipments, Delivery Without Signature to non-residential addresses is available. Contact an R+L Account Executive for more information and to determine whether your business delivery qualifies.

## **Benefits:**

- » Keep track of your shipment with text communications
- » Photo of delivery sent to customer when possible
- » Freight placed in secure location to the best of driver's ability

Delivery Without Signature service is unavailable for Inside Delivery, Freeze Protection, Indirect Point, Cash on Delivery and HAZMAT shipments.



Visit rlc.com/No-Signature to Learn More



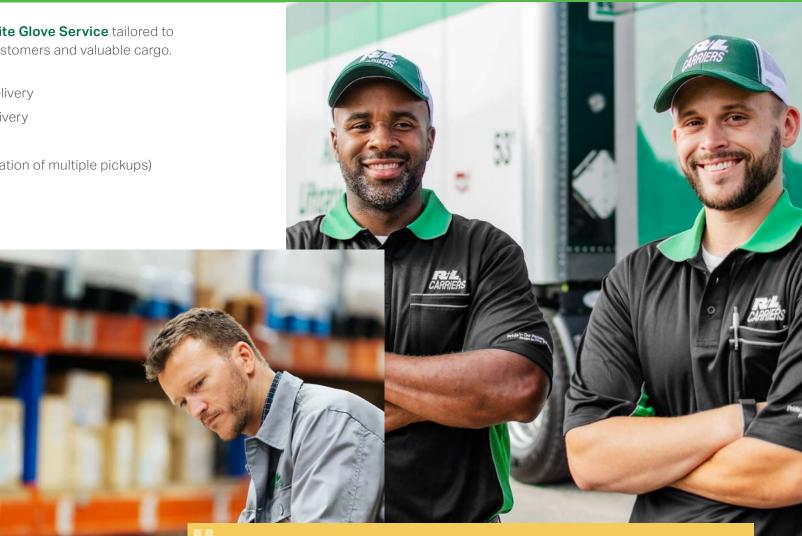
# WHITE GLOVE SERVICE >>

R+L Carriers offers **Exclusive White Glove Service** tailored to meet the unique needs of your customers and valuable cargo.

- » Multiple-person freight delivery
- » Special equipment for delivery
- » Packaging at pickup
- » Merge-in transit (consolidation of multiple pickups)
- » Debris removal
- » Overweight shipments
- » Display setup



Visit **rlc.com/Logistics** to Learn More



Great delivery and **customer service**. The driver took extra care to place our packages in a safe spot and even made the extra effort to wrap the packages in plastic to protect them from the rain.

- Kathleen D. - San Diego, CA

# HAZMAT SHIPPING SERVICES >>



In a world where safety and compliance are paramount, we understand the critical importance of transporting hazardous materials (HAZMAT) with precision, care and expertise.

## **HAZMAT SHIPPING SERVICES**

- Chemical Transportation **>>**
- Gas Transportation **>>**
- Flammable Liquids Shipping **>>**
- » Radioactive Materials Transport
- Explosives Handling **>>**
- And More! **>>**









# **FREEZE PROTECTION** »

R+L Carriers' Freeze Protection service ensures the integrity of temperature-sensitive cargo. We offer temperature-controlled rooms designed to maintain optimal conditions and provide an extra layer of protection while in transit by enhancing insulation through the use of warming blankets. We also offer trailers equipped with 24/7, continuous monitoring to ensure complete visibility and security throughout the entire shipping process.

- » Food Products
- » Chemicals
- » Electronics
- » Specialty Goods
- » And More!

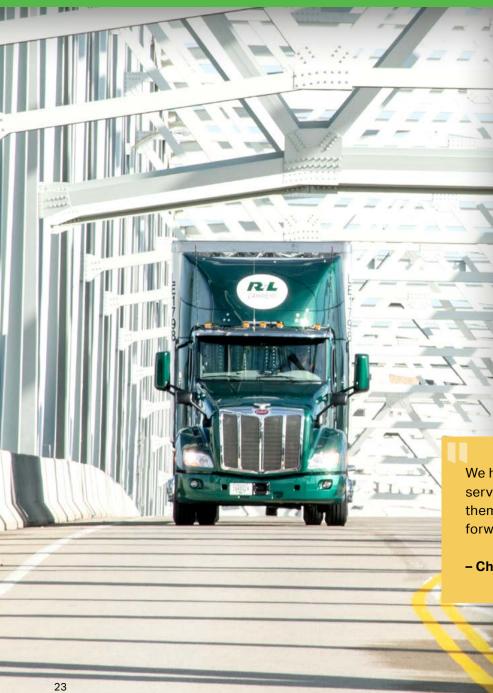


#### Visit rlc.com/Freeze-Protection to Learn More





# **CROSS-BORDER CANADIAN SHIPPING** »



**R+L Carriers** proudly partners with **Day & Ross Freight**, a leading Canadian transportation company, to provide the best cross-border shipping services. With their extensive transportation network, Day & Ross Freight ensures a smooth and efficient shipping experience for our customers.

### **R+L Canada Shipping Benefits**

- » Access to seven Canada Gateways
- » Service options for shipping to over 90% of Canada's population direct
- » Free and Secure Trade (FAST) program
- Customs-Trade Partnership Against Terrorism (C-TPAT) facilitated through our Canadian shipping partner, Day & Ross Freight
- » Automated Commercial Environment (ACE) approved



rlc.com/Canada | 888.575.2632

We have enjoyed a great working relationship with R+L for many years now. Their service is consistently better than most of their competitors! I highly recommend them to anyone looking to move freight domestically or internationally. Looking forward to a continued relationship with R+L going forward!

– Chris H. – Ocala, FL

# **OFFSHORE** »

**R+L Carriers'** global network of trusted carriers and strategic connections lets you enter markets in Alaska, Hawaii, Guam, Puerto Rico and more, helping you navigate the complexities of global trade.

# As a Major Non-Vessel Operating Common Carrier (NVOCC), our service features include

- » A single invoice covering all freight charges
- » Direct loading for minimal handling
- » Less-than-Container Load (LCL) and Full Container Load (FCL)
- » Convenient and flexible billing
- » Multiple sailing schedules with quick transit times



rlc.com/Offshore | 888.575.2632





# **CROSS-BORDER SHIPPING TO MEXICO** »

Our logistics experts understand US/Mexico border operations and have the ability to foresee and prevent potential disruptions when moving cargo across border gateways and intra-Mexico shipments.

# **R+L CROSS-BORDER SHIPPING TO MEXICO BENEFITS:**

- » Circumvent excess detention and demurrage fees
- » Offset delays caused by tight capacity or CSA and hours of service regulations
- » Nationwide rail network
- » Arrival to the US Freight Forwarding agent location
- » Availability of crossing documents (Pedimento)
- » Border clearance confirmation
- » Border dispatch to final destination
- » Access to multiple US/Mexico gateways
- » Transloading and warehouse facilities at major gateways
- » Bilingual customer service support
- » Customs Clearance Services: US/Mexico
- » Border drayage
- » Mexico cargo insurance available



Visit rlc.com/Truckload to Learn More







# WAREHOUSING SERVICES »

Our nationwide network of TSA-regulated, strategically located warehouses put your product near major airports and ocean ports for quick distribution to customers.

## WAREHOUSING SERVICES:

- » Transload services
- » Cross-docking services
- » E-commerce consulting
- » Construction equipment and materials warehousing
- » Auto parts warehousing
- » Appliances and self-assembly furniture warehousing
- » Short-term emergency and event warehousing

# WAREHOUSE MANAGEMENT SYSTEM (WMS) FEATURES:

- » Real-time dashboard monitor product from beginning to end
- » Inventory Manager tracks product from warehouse receipt to customer shipment
- » Instant access to inbound product status
- » Purchase order and product replenishment
- » Order processing and warehouse fulfillment



Visit **rlc.com/Logistics** to Learn More





rlglobal.com | 877.510.9133

# **EFFICIENT REVERSE LOGISTICS SOLUTIONS** »

**Managing product returns**, recycling and disposal can be a complex business challenge. We're here to support the process, reduce costs and minimize environmental impact with comprehensive reverse logistics solutions.

## **BENEFITS:**

### **Returns Management:**

From pickup to processing, we ensure hassle-free returns for your customers, optimizing the process for minimal disruption and maximum satisfaction.

### **Inventory Management:**

Gain control over returned inventory with our advanced tracking systems, allowing for accurate inventory management and reduced losses.

### **Disposition and Recycling:**

Responsibly dispose of end-of-life products while adhering to environmental regulations. Our recycling programs aim to minimize environmental impact and promote sustainability.

## **Customized Solutions:**

Every business is unique and so are its reverse logistics needs. We tailor our services to fit your specific requirements, ensuring optimal results and cost-effectiveness.



Visit rlc.com/Logistics to Learn More





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# DOMESTIC TRUCKLOAD SERVICES >>

**R+L Carriers** offers an extensive range of specialized freight services designed to meet diverse shipping requirements. Our transportation specialists leverage innovative processes, premium carriers and cutting-edge technologies to ensure **exceptional service and efficiency**.

# DOMESTIC TRUCKLOAD SERVICES:

- » Dry Van Services for short-haul and long-haul trips
- Intermodal Services with premium door-to-door service in the United States, Canada and Mexico
- » Expedited, Temperature Controlled and Flatbed Services
- » Heavy Equipment Hauler
- » Domestic Air
- » Refrigerated Freight
- » Final Mile services
- » Real-time shipment visibility with Global Vision



Visit rlc.com/Truckload to Learn More





# **HIGH-VALUE/HIGH-RISK CARGO TRANSPORT SERVICES** »

Whether you're shipping precious metals, fine art, pharmaceuticals or any other valuable cargo, **trust us to handle high-value and high-risk cargo** with the utmost care and precision.

## **HIGH-VALUE SERVICES:**

- » Controlled Routing no unauthorized stops or route variations
- » Pickup + delivery standards inspection photos at origin and destination
- » Temperature-controlled shipping for sensitive items
- » GPS tracking for real-time monitoring
- » Enhanced insurance coverage
- » Expedited delivery options
- » Escort vehicle services, if required



Visit rlc.com/Truckload to Learn More



Dan is the man. He always goes above and beyond when he picks up from me when I'm in that department. The other day he showed up early and I wasn't quite ready. He helped with the final touches to help me get it out on time. He always thanks us for choosing **R+L Carriers**. Thank you Dan and **R+L** for such a great guy and amazing services.

- Allergy Research Group - Alfred A. - West Valley City, UT



# **TRADE SHOW LOGISTICS** »



At **R+L Carriers**, backed by **R+L Global Logistics**, we recognize the importance of trade shows in elevating your brand's identity and showcasing your products and services. Whether you're participating in a local event or a global exposition, **our dedicated team is equipped** with the expertise and resources to facilitate a **smooth and hassle-free experience.** 

## **TRADE SHOW SERVICES:**

- » Experts at managing time-critical delivery window
- » Expedited delivery always available
- » Project management and logistics planning
- » Appointment scheduling
- » 24/7 monitoring
- » Packing, crating and packaging



Visit rlc.com/Truckload to Learn More





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# CUSTOMS BROKERAGE AND INTERNATIONAL SERVICES >>



### R+L Carriers, in partnership with R+L Global Logistics,

provides comprehensive international shipping and logistics solutions tailored to your global supply chain needs. Our strategic network of **air, ocean and ground transportation** providers enable us to deliver on-time shipments worldwide.

# **BROKERAGE AND INTERNATIONAL SERVICES:**

- » Customs Consulting
- » Customized Compliance Manuals
- » Importer Security Filing
- » Duty Drawbacks
- » Tariff Exclusion Filing
- » Manifest Confidentiality
- » Surety Bonds
- » In-bond Services
- » C-TPAT Participant



Visit **rlc.com/Logistics** to Learn More



# **OCEAN FREIGHT SERVICES** »

With our comprehensive suite of ocean freight solutions, extensive network of partners and cutting-edge technology, we ensure your cargo reaches its destination safely and on schedule.

## **OCEAN FREIGHT SERVICES:**

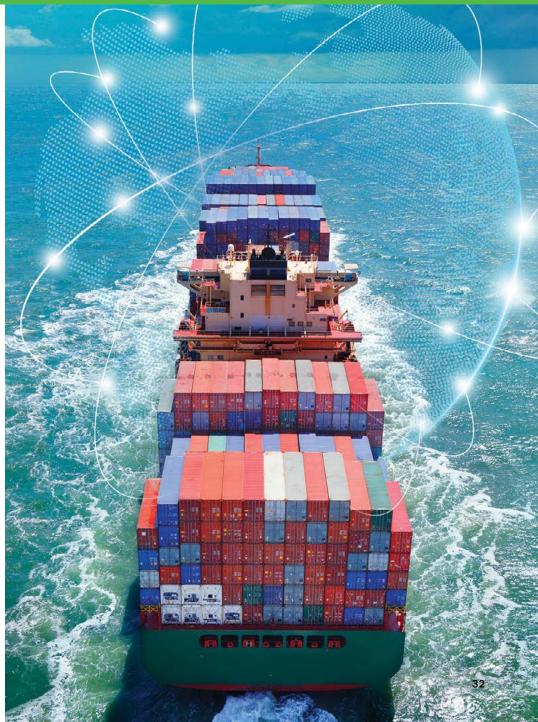
- » Full-Container Load (FCL)
- » Less-than-Container Load (LCL)
- » International Freight Logistics Network (IFLN) Partner
- » Customs Clearance
- » Hazardous Materials Handling
- » Project Cargo Management
- » Warehousing and Distribution
- » Reshoring and Nearshoring Opportunities
- » Real-time Shipment Visibility with Global Vision
- » Drayage Services from Major Ports\*



Visit rlc.com/Logistics to Learn More



\*Available in limited overseas markets



# INTERMODAL TRANSPORTATION SERVICES >>

We are experts in port relations and expediting import and export containers through harbor areas. This gives you direct access to multiple service options, competitive long haul transit choices, cost savings opportunities and alternative capacity.

## **INTERMODAL SERVICES:**

- » Rail Drayage
- » Truck Drayage
- » Container Freight Station (CFS) Services
- » Warehousing and Distribution
- » Customs Clearance
- » Final Mile Delivery



Visit rlc.com/Truckload to Learn More





# **PHONE DIRECTORY** »

#### ALABAMA

Birmingham	205-853-3466 800-298-8114	
Decatur	256-353-1563 800-298-8116	
Dothan	334-792-9441 800-448-9853	
Huntsville	256-353-1563 800-298-8116	
Mobile	850-983-0063 800-940-8141	
Montgomery	334-281-1300 800-794-7824	

ALASKA		888-575-2632
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### ARIZONA

Flagstaff		800-319-6017
Phoenix	602-269-0500	800-319-6017
Tucson	520-746-9274	800-319-6313

#### ARKANSAS

Little Rock	501-945-4277	800-799-0184
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### CALIFORNIA

Anaheim	714-666-8956	877-584-6752
Bakersfield	559-4970314	877-510-7630
Benicia	707-751-1724	800-510-9358
Calexico	858-638-0085	800-799-0185
Ceres	209-216-4402	800-510-9382
Chico	916-372-2094	
Fairfield	707-751-1724	800-510-9358
Fontana	909-429-0795	
Fresno		877-510-7630
Gilroy		800-510-9372
Industry	626-275-5000	
Irwindale	626-275-5000	855-337-6149
La Mirada		877-510-7633
Long Beach	310-604-8136	877-496-7821
Los Angeles	323-726-2147	
Milpitas	408-946-4591	800-510-9372
Modesto	209-216-4402	800-510-9382
Montebello	323-726-2147	877-510-7633
Monterey	408-946-4591	800-510-9372
Napa	707-751-1724	800-510-9358
Oakland	510-258-0547	877-510-7631
Otay Mesa	858-638-0085	877-510-3052
Palm Springs	909-429-0795	877-510-7634
Redding	530-242-6843	800-510-9368
Riverside	909-429-0795	877-510-7634
Sacramento	916-372-2094	877-510-7632
Salinas	408-946-4591	800-510-9372
San Diego	858-638-0085	877-510-3052
San Fernando		866-546-9888

San Francisco		
San Jose San Lorenzo		
Santa Rosa		
Vallejo		

<b>CANADA</b> 8	388-575-2632
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#### **COLORADO**

Aurora	303-364-3442	. 800-318-7992
Colorado Springs	303-364-3442	. 800-318-7992
Denver	303-364-3442	. 800-318-7992
Henderson	720-246-0645	. 833-722-0189

#### CONNECTICUT

Hartford	860-282-0582	800-449-2502
South Windsor	860-282-0582	800-449-2502
Wallingford	203-294-0666	888-475-2860

### DELAWARE

Dover		800-797-3104
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### DISTRICT OF COLUMBIA

Washington D.C.		800-797-3104
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#### **FLORIDA**

954-432-2600	800-881-2600
941-756-8476	800-940-8400
727-441-8661	800-793-4358
	800-940-8550
386-253-0832	800-940-9470
	800-940-5801
954-432-2600	800-881-2600
239-332-7710	800-793-4452
772-468-0027	800-940-5801
904-378-4840	800-940-9470
863-984-4811	800-940-7811
239-332-7710	800-793-4452
954-432-2600	800-881-2600
850-983-0063	800-940-8141
239-597-1410	800-527-4456
352-414-7474	800-799-5870
407-578-8553	800-940-8550
	800-940-0138
954-432-2600	800-881-2600
850-983-0063	800-940-8141
	800-940-8550
	386-253-0832         954-432-2600         239-332-7710         772-468-0027         904-378-4840         863-984-4811         239-332-7710         954-432-2600         850-983-0063         239-597-1410         352-414-7474         407-578-8553         954-432-2600

St. Petersburg	727-441-8661	800-793-4358
Tallahassee	850-576-0138	800-940-0138
Татра	813-621-7811	800-940-7811
West Palm Beach	772-468-0027	800-940-5801

### GEORGIA

Albany	229-273-3003	 800-535-0458
Atlanta	770-960-7721	 800-868-8680
Augusta	706-724-3218	 800-768-7681
Conley	770-960-7721	 800-868-8680
Cordele	229-273-3003	 800-535-0458
Dalton	423-756-8056	 800-448-1043
Ellenwood	770-960-7721	 800-868-8680
Gainesville	770-536-6193	 800-669-9032
Kennesaw	770-372-5957	 866-757-4474
Marietta	678-202-8027	 866-757-4474
Savannah	912-233-0090	 800-768-7686
Tifton	229-273-3003	 800-535-0458

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#### IDAHO

Boise	208-429-4099	 800-319-8257
Caldwell	208-429-4099	 800-319-8257

#### ILLINOIS

773-523-1662 800-273-5992
217-442-0310 800-344-1697
217-425-1967 800-830-2343
618-542-3271 800-317-3036
847-695-3100 877-731-7342
708-596-2846 877-496-7822
708-596-2846 877-496-7822
708-566-9075 877-406-6503
309-676-6622 800-887-9770
608-727-9540 888-776-6780
618-332-0529 800-895-4356
217-789-7788 800-644-4218
847-484-2890833-722-0809

#### **INDIANA**

Alexandria	765-358-4160	800-635-4654
Edinburgh	812-703-4225	 800-454-1999
Evansville	812-422-6732	 800-669-1423
Fort Wayne	260-436-3727	 800-635-4654
Indianapolis	317-788-7102	 800-635-4654
Jasper		 800-669-1423
New Carlisle	574-654-7224	 800-256-2653
South Bend	574-654-7224	 800-256-2653

# **PHONE DIRECTORY** »

### IOWA

Cedar Rapids	563-445-1026	800-318-2452
Davenport	563-445-1026	800-318-2452
Des Moines	515-299-5068	800-318-2557
Rock Rapids	712-472-4391	800-318-7956
Sioux City		800-318-7956

### KANSAS

Kansas City	913-802-5444	.833-722-0318
Salina	316-524-0178	800-457-9198
Wichita	316-524-0178	800-457-9198

#### KENTUCKY

Lexington	859-259-0544	800-654-6930
Louisville	502-449-1423	800-669-1423
Paducah	270-442-4175	800-317-3036

#### LOUISIANA

Alexandria	337-873-6192 800-794-7831
Baton Rouge	337-873-6192 800-794-7831
Lafayette	337-873-6192 800-794-7831
Lake Charles	337-873-6192 800-794-7831
New Orleans	504-948-0300 800-794-7834
Scott	337-873-6192 800-794-7831
Shreveport	318-686-1112 800-794-7832

### MAINE

Augusta		800-295-1036
Bangor		800-295-1036
Portland 503-	286-3092	800-261-9210

### MARYLAND

Baltimore	410-609-2370	. 800-797-3104
Hagerstown	240-420-2812	. 877-731-7346
Williamsport	301-223-0089	. 877-731-7346

#### MASSACHUSETTS

Boston	781-821-1645	866-344-5077
Canton	781-821-1645	866-344-5077
Seekonk	508-399-5816	800-295-1034
Springfield	860-282-0582	800-449-2502
Worcester	508-399-5816	800-295-1034

#### **MICHIGAN**

Battle Creek	269-962-6700	. 800-433-6283
Detroit	734-482-8822	. 800-642-9918
Grand Rapids	616-541-0900	. 833-509-7987
Grayling	989-275-0000	. 888-749-4327
Iron Mountain		. 888-575-2632
Kalamazoo	269-962-6700	. 800-433-6283
Roscommon	989-275-0000	. 888-749-4327
Ypsilanti	734-482-8822	. 800-642-9918

#### **MINNESOTA**

Farmington	651-460-2100	800-513-8732
Lakeville	952-469-8520	800-513-8732
Minneapolis	651-460-2100	800-513-8732

#### MISSISSIPPI

Jackson	601-932-7412	800-242-0758
Pearl	601-932-7412	800-242-0758
Tupelo	901-867-0479	800-242-8596

### MISSOURI

Cape Girardeau	800-317-3036
Kansas City 816-78	81-4900 800-685-2440
Pleasant Valley 816-78	81-4900 800-685-2440
Springfield 417-83	31-9800 800-449-6197
St. Louis 618-33	32-0529 800-895-4356
Strafford 417-83	31-9800 800-449-6197

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#### **NEBRASKA**

Kearney	402-339-3960	 888-575-2632
Lincoln	402-742-6632	 800-654-6931
Omaha	402-339-3960	 800-654-6931

#### NEVADA

Las Vegas	702-434-2598	800-448-1208
Reno	775-358-1053	800-448-2167

#### **NEW HAMPSHIRE**

Concord	800-261-9210
Manchester 603-622-1909	800-261-9210
Nashua	800-261-9210

#### **NEW JERSEY**

Cinnaminson	609-386-1343	800-831-8013
Kearny	201-955-0020	877-731-7345
Newark	201-955-0020	877-731-7345

#### **NEW MEXICO**

Albuquerque	505-881-4019	800-318-6915
Roswell	575-347-0034	800-289-2701

#### **NEW YORK**

Albany 5	18-843-5237	 800-515-9716
Amsterdam 5	518-843-5237	 800-515-9716
Bronx		 800-799-0185
Brooklyn		 800-799-0185
Buffalo 7		
Long Island		 800-799-0185
Maspeth		 800-799-0185
Montgomery 8		
New York City		 800-799-0185
Newburgh 8	845-457-6375	 800-464-1404
Rochester 7	16-447-9238	 800-296-9207
Syracuse 3	15-455-6500	 800-409-5092
Tonawanda 7	16-447-9238	 800-296-9207

#### NORTH CAROLINA

Charlotte	704-855-4211	. 800-344-3207
China Grove	704-855-4211	. 800-344-3207
Greensboro	336-740-3200	. 833-509-6083
Hickory	704-855-4211	. 800-344-3207
Kinston	252-527-7535	. 800-545-3017
Lumberton	910-671-0353	. 800-448-0521
Raleigh	252-243-2525	. 800-545-3017
Wilson	252-243-2525	. 800-545-3017

#### **NORTH DAKOTA**

Fargo	00-799-5114
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### OHIO

Akron 330	-253-0432 800-634-7259
Canton 330	-452-9743 800-653-0154
Cincinnati 513	-421-5750 800-582-1485
Cleveland 216	-531-3324 800-634-7259
Columbiana 330	-482-5800 800-333-9974
Columbus 614	-871-3813 800-558-5458
Dayton 937	-655.2100 800-770-4772
Findlay 567	-525-7777 833-509-4072
Norwalk 419	-668-1689 800-634-7259
Shelby	
Toledo 419	-476-0094 800-634-7259
Wilmington 937	-382-1494 800-582-1485
Youngstown 330	-797-0515 800-333-9974

Muskogee Oklahoma City			
<b>OREGON</b> Portland Umatilla			
PENNSYLVANIABeaver FallsBurlingtonHatfieldLebanonNorristownPhiladelphiaPittsburghPittston TownshipScranton	609-386-1343 215-723-0850 717-279-0880 215-723-0850 609-386-1343 412-262-4114 570-654-4556	· · · · · · · · · · · · · · · · · · ·	800-831-8013 800-295-1269 888-714-1231 800-295-1269 800-831-8013 800-653-0152 800-654-6927
PUERTO RICO			888-575-2632
RHODE ISLAND Providence	508-399-5816		800-295-1034
SOUTH CAROLINA Charleston Columbia Florence Greenville Greenwood Spartanburg Sumter	803-794-9040 864-297-0097 864-223-1600 864-583-2204	· · · · · · · · · · · · · · · · · · ·	800-768-7681 800-448-0521 800-845-6954 800-845-6954 800-845-6954

#### SOUTH DAKOTA

Yemassee ...... 843-589-3049 ...... 800-768-7686

#### TENNESSEE

OKLAHOMA

Arlington	901-867-0479	 800-242-8596
Chattanooga	423-756-8056	 800-448-1043
Knoxville	865-637-5560	 800-242-2147
Memphis	901-867-0479	 800-242-8596
Nashville	615-834-8221	 800-242-2146

### TEXAS

1 = 70 10		
Abilene	325-673-2010 .	 800-289-2706
Amarillo	806-342-0812 .	 800-288-0027
Austin	512-442-1454 .	 800-856-6653
Columbus	979-732-2060 .	 800-856-7322
Corpus Christi	361-883-2696 .	 800-856-6653
Dallas	214-467-5900 .	 800-799-0182
El Paso	915-855-3559 .	 800-289-5165
Gonzales	830-672-2737 .	 800-856-2737
Houston		
La Feria	956-797-3601 .	 800-289-4118
La Grange		 855-337-6148
Laredo		
Lubbock	806-762-1477 .	 800-289-2336
Midland	432-697-3136 .	 800-654-6635
Odessa	432-333-7007 .	
San Antonio		800-856-6653
Sanger	940-458-3049 .	
Schulenburg	979-743-3356 .	
Temple		866-755-5226
Waller	936-372-5521 .	
Wichita Falls		
Yoakum		
	210 001 0000 .	 210 007 0000

#### UTAH

Salt Lake City ...... 801-973-4114 ..... 800-319-7441

### VERMONT

Burlington	800-295-1036
Montpelier	800-295-1036
Rutland	800-295-1036
Saint Johnsbury	800-295-1036

#### VIRGINIA

Colonial Heights	804-504-4720	800-596-2359
Norfolk	804-504-4720	800-596-2359
Richmond	804-504-4720	800-596-2359
Roanoke	540-380-3363	800-566-3251
Salem	540-380-3363	800-566-3251

#### WASHINGTON

Arlington	425-806-9272	 877-583-5960
Kennewick	541-922-3467	 800-510-9390
Kent	253-872-1553	 800-448-4389
Mount Vernon	360-424-9125	 800-510-9380
Olympia	360-357-7300	 800-510-9445
Pasco	541-922-3467	 800-510-9390
Seattle	425-806-9272	 877-583-5960
Тасота	253-863-0443	 800-448-4389
Yakima	541-922-3467	 800-510-9390

#### WEST VIRGINIA

Charleston	304-675-1809	800-669-1809
Gallipolis Ferry	304-675-1809	800-669-1809
Huntington	304-675-1809	800-669-1809
Parkersburg	304-675-1809	800-669-1809
Point Pleasant	304-675-1809	800-669-1809

#### WISCONSIN

Green Bay	920-832-1183 800-611-9683
Janesville	608-757-9540 888-776-6780
La Crosse	608-786-6260 800-691-4203
Milwaukee	414-744-9246 800-440-5132
Neenah	920-832-1183 800-611-9683
West Salem	608-786-6260 800-691-4203

#### WYOMING



600 Gillam Road Wilmington, OH 45177

800.543.5589

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