



R+L CARRIERS

Family-Owned & Operated Since 1965



WE SHIP
ANYTHING,
ANYWHERE,
ANYTIME!®

Family-owned and operated since 1965, R+L Carriers was built on the notion that a satisfied customer will always be the priority. This belief is reflected in everything we do, from our world-class customer service to our professional and courteous drivers. R+L Carriers continuously strives to exceed customer expectations and remain one of the nation's leading international transportation and logistics companies.

Mission

R+L Carriers is a Global Transportation Service Provider designed to provide superior service at competitive pricing, through safe and efficient operations and innovative thinking to the ultimate benefit of our customers and shareholders. Customer satisfaction is mandatory to ensure future success.

Vision

To generate lifelong customers and committed team members, and to lead the transportation industry in safety, profitability, and service.

Corporate
800.543.5589
Customer Service
800.535.1984
Rates
800.535.1983
Business Critical
866.977.3331



We Ship Anything, Anywhere, Anytime![®]
LTL • Truckload • Expedited • International • Logistics

Gateway
 Service Center Locations

U.S. Service Center	Ports	Canada Service Center
Arlington	Blaine, WA – Pacific Hwy., BC	Vancouver
Janesville	Pembina, ND – Emerson, MB	Winnipeg
Detroit	Detroit, MI – Windsor, ON	Windsor
Detroit	Port Huron, MI – Sarnia, ON	Toronto (HAZMAT Crossing)
Buffalo	Buffalo, NY – Fort Erie, ON	Toronto
Albany	Champlain, NY – Lacolle, QC	Montreal
Manchester	Calais, ME – St. Stephen, NB	Saint John





Quick Reference Phone Directory
800-543-5589 | rlc.com

ALABAMA

Birmingham.....	205-853-3466	800-298-8114
Decatur.....	256-353-1563	800-298-8116
Dothan.....	334-792-9441	800-448-9853
Huntsville.....	256-353-1563	800-298-8116
Mobile.....	850-983-0063	800-940-8141
Montgomery.....	334-281-1300	800-794-7824

ALASKA.....	888-575-2632
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ARIZONA

Flagstaff	800-319-6017	
Phoenix	602-269-0500	800-319-6017
Tucson	520-746-9274	800-319-6313

ARKANSAS

Little Rock.....	501-945-4277	800-799-0184
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CALIFORNIA

Anaheim.....	714-666-8956	877-584-6752
Bakersfield.....	559-497-0314	877-510-7630
Benicia.....	707-751-1724	800-510-9358
Calexio.....	858-638-0085	800-799-0185
Ceres.....	209-216-4402	800-510-9382
Chico.....	916-372-2094	877-510-7632
Fairfield.....	707-751-1724	800-510-9358
Fontana.....	909-429-0795	877-510-7634
Fresno.....	559-497-0314	877-510-7630
Gilroy.....	408-946-4591	800-510-9372
Industry.....	626-275-5000	855-337-6149
Irwindale.....	626-275-5000	855-337-6149
La Mirada.....	323-726-2147	877-510-7633
Long Beach.....	310-604-8136	877-496-7821
Los Angeles.....	323-726-2147	877-510-7633
Milpitas.....	408-946-4591	800-510-9372
Modesto.....	209-216-4402	800-510-9382
Montebello.....	323-726-2147	877-510-7633
Monterey.....	408-946-4591	800-510-9372
Napa.....	707-751-1724	800-510-9358
Oakland.....	510-258-0547	877-510-7631
Otay Mesa.....	858-638-0085	877-510-3052
Palm Springs.....	909-429-0795	877-510-7634
Redding.....	530-242-6843	800-510-9368
Riverside.....	909-429-0795	877-510-7634
Sacramento.....	916-372-2094	877-510-7632
Salinas.....	408-946-4591	800-510-9372
San Diego.....	858-638-0085	877-510-3052
San Fernando.....	818-485-0346	866-546-9888
San Francisco.....	510-258-0547	877-510-7631
San Jose.....	408-946-4591	800-510-9372
San Lorenzo.....	510-258-0547	877-510-7631
Santa Rosa.....	707-751-1724	800-510-9358
Temecula.....	909-429-0795	877-510-7634
Vallejo.....	707-751-1724	800-510-9358

CANADA.....	888-575-2632
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COLORADO

Aurora.....	303-364-3442	800-318-7992
Colorado Springs.....	303-364-3442	800-318-7992
Denver.....	303-364-3442	800-318-7992

CONNECTICUT

Hartford.....	860-282-0582	800-449-2502
South Windsor.....	860-282-0582	800-449-2502
Wallingford.....	203-294-0666	888-475-2860

DELAWARE

Dover.....	800-797-3104
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DISTRICT OF COLUMBIA

Washington D.C.....	800-797-3104
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FLORIDA

Boca Raton.....	954-432-2600	800-881-2600
Bradenton.....	941-756-8476	800-940-8400
Clearwater.....	727-441-8661	800-793-4358

Cocoa Beach.....	800-940-8550	
Daytona Beach.....	386-253-0832.....	800-940-9470
Delray Beach.....	800-940-5801	
Fort Lauderdale.....	954-432-2600.....	800-881-2600
Fort Myers.....	239-332-7710.....	800-793-4452
Fort Pierce.....	772-468-0027.....	800-940-5801
Jacksonville.....	904-378-4840.....	800-940-9470
Lakeland.....	863-984-4811.....	800-940-7811
Lehigh Acres.....	239-332-7710.....	800-793-4452
Miami.....	954-432-2600.....	800-881-2600
Milton.....	850-983-0063.....	800-940-8141
Naples.....	239-597-1410.....	800-527-4456
Ocala.....	352-414-7474.....	800-799-5870
Orlando.....	407-578-8553.....	800-940-8550
Panama City.....	800-940-0138	
Pembroke Pines.....	954-432-2600.....	800-881-2600
Pensacola.....	850-983-0063.....	800-940-8141
Sanford.....	800-940-8550	
St. Petersburg.....	727-441-8661.....	800-793-4358
Tallahassee.....	850-576-0138.....	800-940-0138
Tampa.....	813-621-7811.....	800-940-7811
West Palm Beach.....	772-468-0027.....	800-940-5801

GEORGIA

Albany.....	229-273-3003	800-535-0458
Atlanta.....	770-960-7721	800-868-8680
Augusta.....	706-724-3218	800-768-7681
Conley.....	770-960-7721	800-868-8680
Cordele.....	229-273-3003	800-535-0458
Dalton.....	423-756-8056	800-448-1043
Ellenwood.....	770-960-7721	800-868-8680
Gainesville.....	770-536-6193	800-669-9032
Kennesaw.....	770-372-5957	866-757-4474
Savannah.....	912-233-0090	800-768-7686
Tifton.....	229-273-3003	800-535-0458

HAWAII.....	888-575-2632
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IDAHO

Boise.....	208-429-4099	800-319-8257
Caldwell.....	208-429-4099	800-319-8257

ILLINOIS

Chicago.....	773-523-1662	800-273-5992
Danville.....	217-442-0310	800-344-1697
Decatur.....	217-425-1967	800-830-2343
Du Quoin.....	618-542-3271	800-317-3036
Elgin.....	847-695-3100	877-731-7342
Markham.....	708-596-2846	877-496-7822
Matteson.....	708-596-2846	877-496-7822
Melrose.....	708-566-9075	877-406-6503
Peoria.....	309-676-6622	800-887-9770
Rockford.....	608-727-9540	888-776-6780
Sauget.....	618-332-0529	800-895-4356
Springfield.....	217-789-7788	800-644-4218

INDIANA

Alexandria	765-358-4160	800-635-4654
Edinburgh	812-703-4225	800-454-1999
Evansville	812-422-6732	800-669-1423
Fort Wayne	260-436-3727	800-635-4654
Indianapolis.....	317-788-7102	800-635-4654
Jasper.....		800-669-1423
New Carlisle.....	574-654-7224	800-256-2653
South Bend.....	574-654-7224	800-256-2653

IOWA

Cedar Rapids	563-445-1026	800-318-2452
Davenport	563-445-1026	800-318-2452
Des Moines	515-299-5068	800-318-2557
Rock Rapids	712-472-4391	800-318-7956
Sioux Falls.....		800-318-7956

KANSAS

Salina.....	316-524-0178	800-457-9198
Wichita.....	316-524-0178	800-457-9198

KENTUCKY

Lexington.....	859-259-0544	800-654-6930
Louisville.....	502-449-1423	800-669-1423
Paducah.....	270-442-4175	800-317-3036

LOUISIANA

Alexandria.....	337-873-6192	800-794-7831
Baton Rouge.....	337-873-6192	800-794-7831
Lafayette.....	337-873-6192	800-794-7831
Lake Charles.....	337-873-6192	800-794-7831
New Orleans.....	504-948-0300	800-794-7834
Scott.....	337-873-6192	800-794-7831
Shreveport.....	318-686-1112	800-794-7832

MAINE

Augusta.....	800-295-1036	
Bangor.....	800-295-1036	
Portland.....	503-286-3092	800-261-9210

MARYLAND

Baltimore.....	410-609-2370	800-797-3104
Hagerstown.....	240-420-2812	877-731-7346
Williamsport.....	301-223-0089	877-731-7346

MASSACHUSETTS

Boston.....	781-821-1645	866-344-5077
Canton.....	781-821-1645	866-344-5077
Seekonk.....	508-399-5816	800-295-1034
Springfield.....	860-282-0582	800-449-2502
Worcester.....	508-399-5816	800-295-1034

MICHIGAN

Battle Creek	269-962-6700	800-433-6283
Detroit.....	734-482-8822	800-642-9918
Grand Rapids.....	269-962-6700	800-433-6283
Grayling.....	989-275-0000	888-749-4327
Iron Mountain.....		888-575-2632
Kalamazoo	269-962-6700	800-433-6283
Roscommon	989-275-0000	888-749-4327
Ypsilanti.....	734-482-8822	800-642-9918

MINNESOTA

Farmington.....	651-460-2100	800-513-8732
Lakeville.....	952-469-8520	800-513-8732
Minneapolis.....	651-460-2100	800-513-8732

MISSISSIPPI

Jackson.....	601-932-7412	800-242-0758
Pearl.....	601-932-7412	800-242-0758
Tupelo.....	901-867-0479	800-242-8596

MISSOURI

Cape Girardeau.....	800-317-3036	
Kansas City.....	816-781-4900	800-685-2440
Pleasant Valley.....	816-781-4900	800-685-2440
Springfield.....	417-831-9800	800-449-6197
St. Louis.....	618-332-0529	800-895-4356
Strafford.....	417-831-9800	800-449-6197

MONTANA

.....	888-575-2632
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NEBRASKA

Kearney.....	402-339-3960	888-575-2632
Lincoln.....	402-742-6632	800-654-6931
Omaha.....	402-339-3960	800-654-6931

NEVADA

Las Vegas.....	702-434-2598	800-448-1208
Reno.....	775-358-1053	800-448-2167

NEW HAMPSHIRE

Concord	800-261-9210	
Manchester.....	603-622-1909	800-261-9210
Nashua	800-261-9210	

NEW JERSEY

Cinnaminson.....	609-386-1343	800-831-8013
Kearny.....	201-955-0020	877-731-7345
Newark.....	201-955-0020	877-731-7345

NEW MEXICO

Albuquerque.....	505-881-4019	800-318-6915
Roswell.....	575-347-0034	800-289-2701

NEW YORK

Albany	518-843-5237	800-515-9716
Amsterdam	518-843-5237	800-515-9716
Bronx		800-799-0185
Brooklyn		800-799-0185
Buffalo	716-447-9238	800-296-9207
Long Island		800-799-0185
Maspeth		800-799-0185
Montgomery	845-457-6375	800-464-1404
New York City		800-799-0185
Newburgh	845-457-6375	800-464-1404
Rochester	716-447-9238	800-296-9207
Syracuse	315-455-6500	800-409-5092
Tonawanda	716-447-9238	800-296-9207

NORTH CAROLINA

Charlotte.....	704-855-4211	800-344-3207
China Grove.....	704-855-4211	800-344-3207
Greensboro.....	336-271-8133	800-344-3207
Hickory.....	704-855-4211	800-344-3207
Kinston.....	252-527-7535	800-545-3017
Lumberton.....	910-671-0353	800-448-0521
Raleigh.....	252-243-2525	800-545-3017
Wilson.....	252-243-2525	800-545-3017

NORTH DAKOTA

Fargo.....	800-799-5114
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OHIO

Akron	330-253-0432	800-634-7259
Canton	330-452-9743	800-653-0154
Cincinnati	513-421-5750	800-582-1485
Cleveland	216-531-3324	800-634-7259
Columbiana	330-482-5800	800-333-9974
Columbus	614-871-3813	800-558-5458
Dayton	937-655.2100	800-770-4772
Norwalk	419-668-1689	800-634-7259
Shelby		800-634-7259
Toledo	419-476-0094	800-634-7259
Wilmington	937-382-1494	800-582-1485
Youngstown	330-797-0515	800-333-9974

OKLAHOMA

Muskogee.....	918-686-8648	800-489-2116
Oklahoma City.....	405-677-2892	800-867-8415

OREGON

Portland.....	503-286-3092	800-448-9694
Umatilla.....	541-922-3467	800-510-9390

PENNSYLVANIA



COMPANY OVERVIEW

Based in the United States, R+L Carriers is a Global Freight Transportation and Logistics company that has remained family-owned and operated since 1965. R+L Carriers offers one of the most comprehensive networks of nationwide service centers for LTL, Truckload, Expedited and Cross-Border Shipping. In addition to its core value-added shipping solutions, R+L Carriers has a portfolio of services that extends to International Supply Chain Management, Warehousing and Customs Brokerage.

Mission Statement

R+L Carriers is a Global Transportation Provider designed to provide superior service at competitive pricing through safe and efficient operations and innovative thinking to the ultimate benefit of our customers and shareholders. Customer satisfaction is mandatory to ensure future success.

Dedicated to Your Future Growth

Founded by Ralph L. "Larry" Roberts Sr., R+L Carriers has grown from a single truck, to an expansive fleet of tractors and trailers, a nationwide network of service centers and a dedicated team. We believe by continuously investing in our team, equipment and innovative technology, we are ultimately assisting our customers in achieving their goals and maintaining their competitive edge in the marketplace.

Headquarters

- R+L Carriers – Wilmington, Ohio
- R+L Global Logistics – Ocala, Florida



LTL FREIGHT SERVICES

Less-than-Truckload (LTL)

Rely on R+L, your trusted partner for Less-than-Truckload (LTL) shipping throughout the US, Canada and Mexico.

- Cross-Border
- Custom Crating
- Residential No Signature Required
- Final Mile
- Freeze Protection
- Guaranteed and Expedited
- Hazardous Materials Shipping
- Liftgate
- Load & Protect
- Offshore – Canada and Mexico

Operating requirements for LTL shipments are less than 20,000 lbs. and 20 linear feet of trailer space.

The Perfect Solution

Flexible and cost efficient, Less-than-Truckload (LTL) service means greater savings and availability without sacrificing service or specialty shipping requirements.

99.6%

Exception-Free Deliveries

98%

On-Time Service Performance

85%

Liftgate Capability

REAL-TIME SHIPMENT TRACING

In-Cab Scanning Technology

Within minutes of a pick-up or delivery, MyRLC customers can view signed delivery receipts and Bill of Lading (BOL). With In-Cab Scanning Technology, drivers scan the delivery receipt and BOL at the point of transaction. This real-time solution provides instant notification to all tracing applications and allows our customers to obtain copies of shipping documents on-demand.

Benefits

- Instant invoice processing
- Instantly view delivery and shipping receipts
- Real-time shipment tracing
- Instant notifications
- Powers EDI transactions
- Faster and easier customs clearance
- Supports Deliver Without Signature Services
- Streamlines driver communication with customer

Here's How it Works...

STEP 1



Driver scans Delivery Receipt at the time of delivery.

STEP 2



Login to MyRLC at rlc.com, enter the PRO # in Shipment Tracing.

STEP 3

Address	Address	Address
123 MAIN STREET #1012	321 COMPANY ROAD METROPOLIS CA 98765-4321	321 COMPANY ROAD METROPOLIS CA 98765-4321

SHIPMENT HISTORY		
Date	Time (EST)	Status
02/27/15	2:31:02PM	Picked Up in HOMELTOWN, OH
03/27/15	5:14:57PM	Arrived at origin terminal
03/29/15	7:10:22AM	Arrived at destination terminal
04/01/15	10:29:49AM	Out for delivery in METROPOLIS, CA
04/01/15	12:58PM	Delivered

SHIPMENT DETAIL				
PRO Number	BOL Number	Pickup Date	Pieces	Weight
112456789	NONE	03/27/15	1	745

VIEW SHIPMENT DOCUMENTS	
BOL	
Delivery Receipt	View
Invoice	

Click "View" next to "Delivery Receipt" (near the bottom of the page).

EDI

(ELECTRONIC DATA INTERCHANGE)

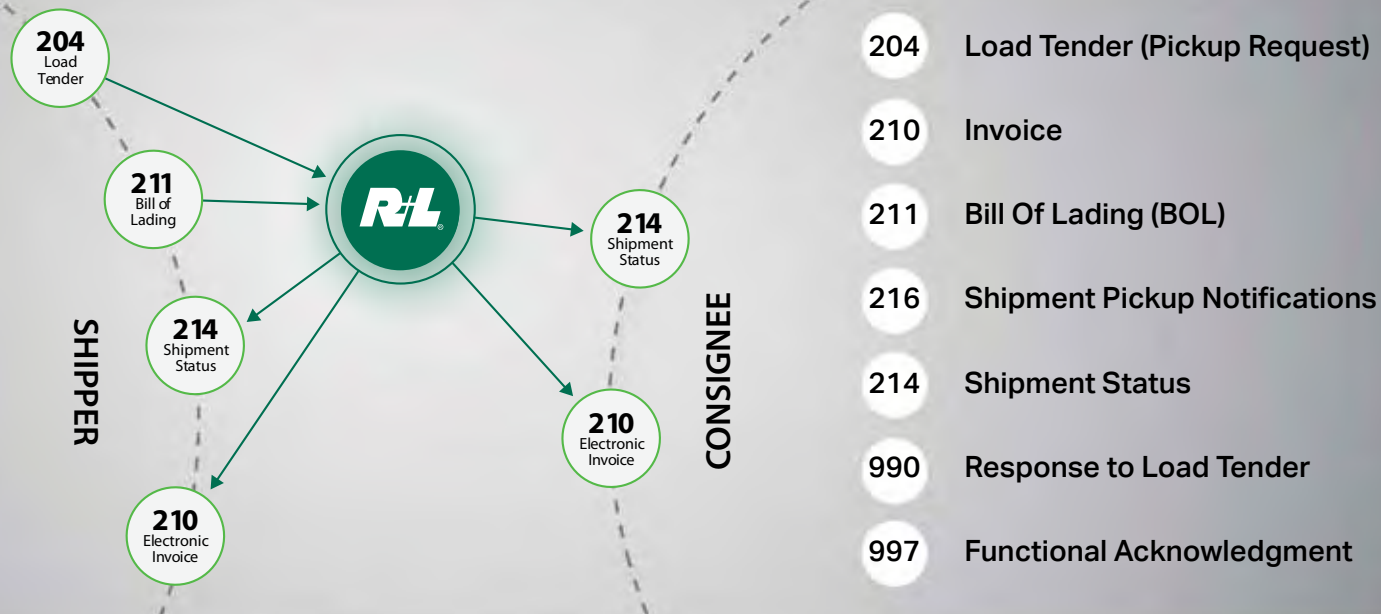
Improve Accuracy, Speed, and Productivity

Electronic Data Interchange (EDI) provides improved data integrity, speed and reduced document handling. EDI is a paperless, computer-to-computer exchange of information that performs the function of a standard business document in the industry standard data format. R+L Carriers will customize EDI requests for each customers' needs.

Benefits

- Improved data integrity
- Supply chain visibility
- Vendor compliance metrics
- Internal process automation
- Inventory reduction control
- Reduced shipment handling
- Powered by our in-cab scanning technology

EDI Transactions





Exclusively for R+L[®] Customers

MyRLC is an integrated, secure portal with several interactive online shipping tools that are customer-specific. Retrieve past shipping documents, review activity history, receive rate quotes and more!



RATE QUOTES

The fast and easy way to get accurate, customer-specific quotes for LTL right at your fingertips.



TRANSIT TIMES + SERVICE MAPS

Unsure how long it will take your shipment to arrive at final destination, or which route is most efficient? Quickly view service areas and transit maps online.



BILL OF LADING (BOL)

Does your business make repeat shipments to the same location? Save yourself time; import your customer address book! Enter the data once in our BOL tool, save the template, and avoid the hassle of manually entering the data each time.



DENSITY CALCULATOR

Freight that is not properly classified can result in inaccurate quotes and unforeseen fees. Ensure you have accurate measurements with our density calculator!



SCHEDULE PICKUP

Do not tie up your phone line! Log on today and arrange a time for R+L to pick up your shipment. It is fast and easy.



SHIPMENT TRACING

Stay informed and up-to-date on your freight with Shipment Tracing! Search multiple reference numbers, activate real-time shipping notifications and retrieve corresponding documentation.



R+L CARRIERS API

You're the expert in your field and R+L has the expert tools to help your business thrive. Make R+L's shipping tools accessible to your customer directly from your website with our API tools. Enable your customers to get rate quotes, track shipments and more, without ever leaving your domain.



ONLINE BILL PAY

Review your invoices and process payments all from one secure location.

API

Integrating R+L Carriers APIs allows you to automate and customize access to our services from your own internal application or website.

Benefits

- Enable your customers to get rate quotes, track shipments and more, without leaving your domain
- Automate **Bill of Lading** (BOL) creation and shipping labels
- Receive real-time push notifications
- R+L Carriers **API** tools available through **SOAP** and **REST** standards
- Automate rates to save time and reduce the possibility of human error

API Tools Offered

- Rate Quote
- Bill of Lading (BOL)
- Pickup Request
- Shipment Tracing
- Document Retrieval
- Notifications
- Activity History
- Transit Times Calculator
- Claim Status
- Service Center Information

Application Programming Interface

API is a software intermediary that allows two applications to directly communicate with one another. API transmission methods are cross-platform and operate on a standardized protocol that does not require agreed upon transmission methods to communicate with new partners.

With APIs, freight transactions, such as requesting rates, dispatching or tracking shipments are automated. As this communication is all system to system, an incredible amount of shipment data can be processed, analyzed and acted upon without manual processes – all in real-time.



FINAL MILE SERVICE

From the First Mile, to the FINAL MILE

E-commerce shopping has grown substantially and it has become normal to purchase large items via the internet. This way, customers can have their freight delivered to a residence or business either curbside or directly to the doorstep.



Going the Final Mile

We are dedicated to providing service-based shipping options to our customers by tailoring each logistics solution to specific needs. Final Mile Liftgate Service is essential at point-of-delivery for customers who do not have access to a shipping/loading dock to safely unload freight. Final Mile Liftgate Service is required for many companies and nearly all residential shipments.



QUICK & SIMPLE LIFTGATE SERVICE

From our Trailer to Your Home or Business

Liftgate Service is required at point-of-delivery for customers who do not have a shipping/loading dock to unload freight. From our trailer to your home or business, regardless of structural limitations, R+L Carriers is equipped to ensure your freight is safe and secure upon delivery.

C-Trucks



Trailers



B-Trucks



Our extensive fleet is equipped with a premium, level-ride Liftgate which keeps freight in an upright position and reduces the risk of damage. Pallet jacks are available to assist with pallet handling on Liftgate* deliveries.

*Contact the Rates Department when referencing your Rules Tariff regarding weight restrictions and Liftgate Services.

Liftgate Limitations: 1,500 - 2,000 lbs. and 60" x 48"



Your HAZARDOUS MATERIAL TRANSPORTATION SPECIALISTS

Over 900,000 shipments of hazardous materials are shipped everyday in the United States, which equates to over 1 billion tons annually. To avoid incidents and to make sure your items arrive safely, you need a shipping company you can trust. With over 50 years of experience, R+L Carriers is your hazardous material shipping solution.

Industry Leading Safety + Service

- Over 150,000 hours devoted annually to DOT + OSHA compliant HAZMAT training
- Over 98% exception-free handling
- Handling 2,500+ HAZMAT shipments daily
- Excellent safety rating



Preparing Your Hazardous Goods

R+L Carriers is equipped to serve you, but state and federal regulations apply to the shipper as well. Be sure to prepare your freight correctly by following our checklist.

R+L Carriers Hazardous Materials Compliance Checklist available at: rlc.com/hazmat-checklist

REDUCE RISK & LIABILITY BY SHIPPING YOUR HAZMAT WITH R+L CARRIERS

Commitment to Safety

- Dock Safety Training
- Pre-shift safety briefings
- Informative signage in key areas
- Protective plywood and cardboard barriers



FREEZE PROTECTION

Freeze Protection service keeps freight from freezing by monitoring temperatures, weather forecasts and implementing special handling, such as protective packing and shipping procedures. R+L Carriers has a vast network of service centers keeping freight moving, but Freeze Protection service is extra protection for products that freeze at, or below, 32°F.

Benefits

- Internal reports identify freezable shipments passing through the R+L network
- Stay up to date with extreme weather alerts on rlc.com
- Special handling and packing of freight while in transit and over weekends using warm rooms, cargo heaters, blankets and heated trailers
- Search by ZIP code to see areas affected by extreme weather



R+L Business Critical



WHEN YOU NEED IT NOW, YOU NEED US!

Service Offerings

- Next day, two-day, and three-day day services
- After hours (before 9am and after 5pm)
- Saturday, Sunday and Holiday deliveries
- Guaranteed Hourly Window
- Time-specific deliveries
- Upgrade shipment to arrive by 5pm with Guaranteed Standard Delivery Service (GSDS) or Expedited
- White Glove Pickup or deliveries
- You Crate®
- Load & Protect®
- Backstripping
- Cross-docking
- Project / rollout options

R+L Carriers is your solution for time-sensitive shipments. We offer best-in-class Guaranteed and Expedited Services that you can rely on. Our logistics professionals, combined with a nationwide network of service centers and one of the industry's largest fleets, will meet your Business Critical shipping needs.

Guaranteed

Service

Guaranteed on time, or receive a zero balance invoice.

BY NOON

Guaranteed AM Service delivers in the morning, guaranteed arrival no later than 12pm.

BY 5PM

Guaranteed Standard Service delivers by 5pm.

HOURLY WINDOW

Guaranteed Hourly Window is appropriate for restricted receiving times; choose a defined hourly window for your shipment to arrive.

Expedited

Service

At R+L Carriers, time-sensitive shipping is our business. We are equipped to provide fast-paced solutions to keep you ahead of the competition. R+L Expedited Service has the expertise and the resources to accommodate your expedited needs. Expedited shipments within our network are competitive to like-carrier's traditional "hot shot" lanes so you can maintain on-time service.



866.977.3331 | rlexpedited@rlc.com



YOUR SEAMLESS TRANSBORDER SOLUTION

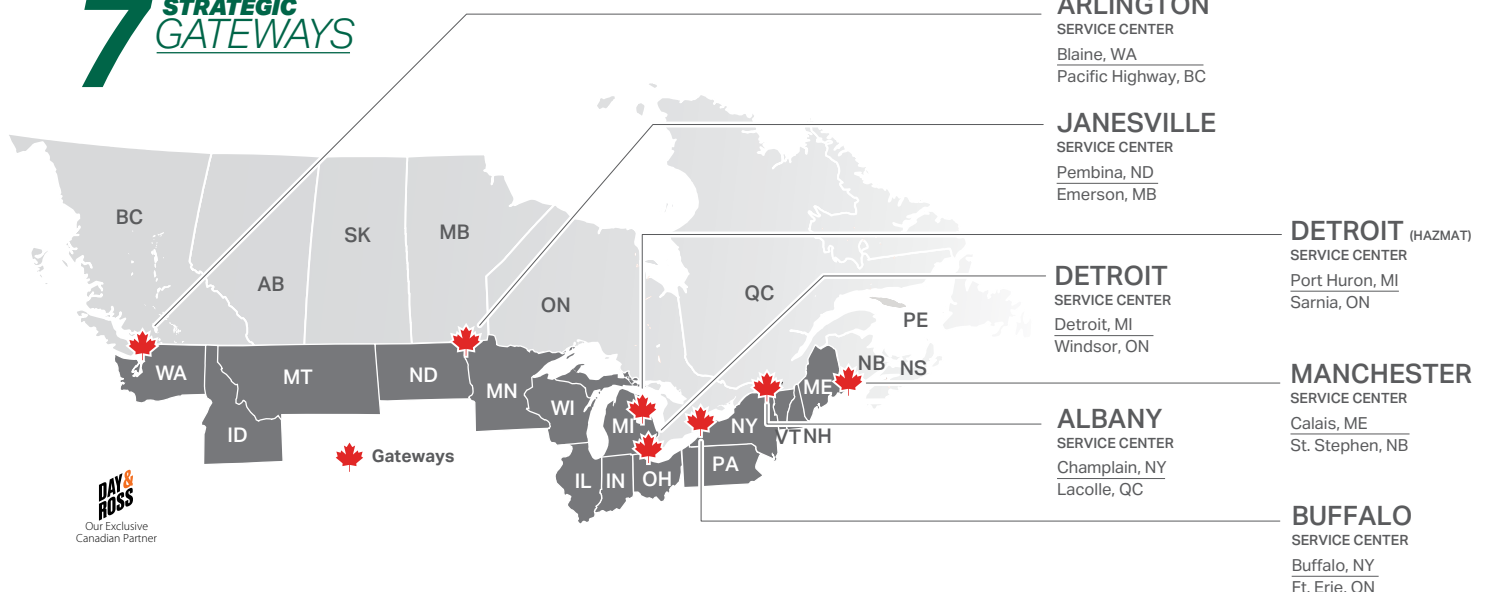
Canada Shipping

The R+L and Day & Ross partnership is your ONE STOP for Canada's most comprehensive, coast-to-coast market coverage. We take away the borders to offer you the best Less-than-truckload (LTL) service to and from Canada. Required shipping documentation includes a Bill of Lading (BOL) and Canada Customs Invoice (CCI).

Less-than-Truckload & Truckload

- 98% Exception-free, on-time delivery
- Multiple Gateways make direct service possible to over 90% of Canada's population
- Expedited Service available in select areas
- Free and Secure Trade (FAST) program
- Customs-Trade Partnership Against Terrorism (C-TPAT)
- Automated Commercial Environment (ACE) Approved

7 STRATEGIC GATEWAYS





Exclusive In-Cab Scanning

- Allows the Customs Pre-Arrival Review System (PARS) to begin at time of pickup and ahead of your shipment reaching the border
- Automated track and trace shipping management
- Activates EDI transactions

How to Ship

1. GATHER – Shipper and consignee information, along with shipment/product details
2. GET A QUOTE – Call 800.575.2632 or go to rlc.com
3. PREPARE DOCUMENTS – Requirements below
4. PACKAGE & LABEL FREIGHT
5. SCHEDULE PICKUP – Provide driver with copies of required documents

Required Documents

BOL + **CCI**

To avoid delays, use specific commodity descriptions:

1. Ensure complete and accurate information on Bill of Lading (BOL), including consignee broker information
2. Canada Customs Invoice (CCI) verifies the value, quantity and nature of all northbound shipments
3. United States-Mexico-Canada Agreement (USMCA) replaced the North American Free Trade Agreement (NAFTA) July 1, 2020. Please contact your broker for additional information

Transborder Expedited Shipping

R+L Business Critical
Expedited

24/7
Monitoring

99.7%
On-Time Service Performance

Weekend & Evening Support

R+L Carriers infrastructure is optimized to accommodate your Canada Expedited Shipments by utilizing a nationwide network of service centers, fleet of over 15,000 tractors and trailers, state-of-the-art logistics systems and a professional staff poised to accommodate Expedited shipping needs.

**When You Need It Now,
You Need Us!**



The Importance of Providing Proper Paperwork

Shipments without proper paperwork (BOL and Invoice) can be delayed at gateways and/or sent to a sufferance warehouse until issue is resolved; causing additional transit time delays and costly additions to the invoice. To minimize delays, it is very important to place broker information on the BOL or Invoice.

Canada Service can be handled in a timely and efficient manner by working with customers to ensure proper paperwork is provided at time of pickup.

Contact Our Transborder Team:

888.575.2632

The R+L Transborder group can assist with any cross-border or offshore shipment questions.

Value-Added Advantages

- ✓ 99.6% Exception-Free Delivery
- ✓ 98% On-Time Service Performance
- ✓ 85% Liftgate Capability Nationwide
- ✓ Appointment Setting
- ✓ Hazardous Materials Shipping
- ✓ Quest for Quality Award
- ✓ Electronic Data Interchange (EDI)
- ✓ R+L Business Critical **Guaranteed** Service
- ✓ MyRLC, online shipping tools at **rlc.com**
- ✓ Freeze Protection and Thermal Blanket Wrap



MyRLC



One Call – One Carrier, R+L Carriers Does It All



800.543.5589

1904.53



CANADA SHIPPING



Checklist

Identifying Canada Shipments

At the time of pickup, identify the transborder shipment and ensure proper paperwork is received from the shipper. Canadian shipments can easily be identified by viewing the consignee address. Canada is divided into 10 provinces and 3 territories, similar to the U.S. being divided into states, both using 2 alpha characters for state codes. Below is a chart listing the provinces and territories and their corresponding abbreviations.

Alberta	AB
British Columbia	BC
Manitoba	MB
New Brunswick	NB
Newfoundland and Labrador	NL, LAB
Northwest Territory	NT
Nova Scotia	NS
Nunavut	NU
Ontario	ON
Prince Edward Island	PE or PEI
Quebec	PQ or QC
Saskatchewan	SK
Yukon Territory	YT

The U.S. and CANADA, We've Got You Covered®



SHIPPING TO CANADA

To ensure shipment clears Canada Customs in a timely manner, it is essential that all necessary documents are properly completed. Inaccurate or incomplete information may result in delays.

Required Shipping Documentation*

- ✓ **Bill of Lading**
- ✓ **Customs Commercial Invoice***
(include shipment value and broker's information)
- ✓ **USMCA or Certificate of Origin**

United States-Mexico-Canada Agreement (USMCA) replaced the North American Free Trade Agreement July 1, 2020. Please contact your broker for more information.

The image shows three shipping documents. The top left is a 'STRAIGHT BILL OF LADING' from R+L Carriers. The top right is a 'CANADA CUSTOMS INVOICE' (FACTURE DES DOUANES CANADIENNES). The bottom document is a 'United States-Mexico-Canada Agreement Certificate of Origin' from R+L Carriers. A large red 'REQUIRED' stamp is overlaid on the top two documents.

Bill of Lading

* The shipper may provide additional documents along with the BOL and Canadian Invoice, please accept and scan them as well. The documents are a vital part of the shipment and will ensure a timely delivery.

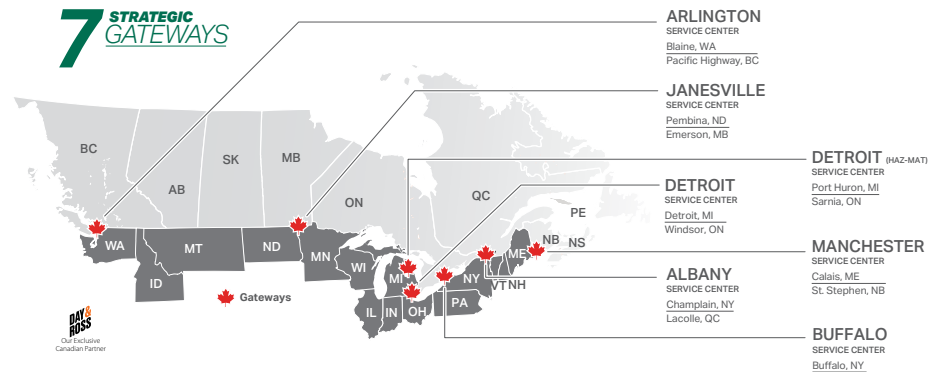


United States-Mexico-Canada Agreement (USMCA)

Invoice

The Process

- Driver picks up shipment and verifies that customer has provided required, BOL & Invoice.
 - Ensure Customs Broker is identified on BOL or Invoice.
 - If broker is not identified on BOL or Invoice, ask shipper to provide the broker name, as this will prevent unnecessary delays.
- If Invoice is not supplied, driver must ask shipper for the documents.
 - If customer states they don't have the invoice, driver needs to write "No Invoice" on BOL at the time of pickup.
 - If customer states paperwork is on freight, driver should either ask for a copy, or pull from shipment and scan.
- Driver scans all documents into MDT, using the multi page scan option at time of pickup.
- Transborder Group receives driver's paperwork and immediately begins the PARS process.
- PARS number is assigned by R+L Carriers to allow freight to be cleared at border.
- Shipment moves through linehaul to one of R+L Carriers strategically located gateways.



The R+L CANADA Shipping Advantage

- State-of-the-art imaging system allows early PARS clearance
- Seven strategic gateways
- C-TPAT/FAST Certified
- ACE Approved
- Website visibility to shipment tracking
- Direct service to over 90% of Canada's population
- Shipping to Canada is Easy: rlc.com
- Transborder Specialist **888.575.2632**

**It is required to provide an invoice including the name of the broker to avoid delays.*



SHIPPING TO AND FROM CANADA IS EASY

Frequently Asked Questions

What is a customs broker?

The **customs broker** is responsible for the preparation of documents, electronic submissions, the calculation and payment of taxes and duties.

- A customs broker facilitates communication between government authorities and importers and exporters in order to clear goods through Canada customs.
- In most cases, the consignee will be the importer, meaning they will select and pay for the services of a customs broker. Brokers do not assume responsibility for and generally do not take possession of cargo.
- Services provided by the freight carrier and a customs broker are completely separate transactions. The carrier will bill for freight charges and the customs broker will bill for clearance services.

Contact **R+L Transborder Solutions Group** with questions: **888.575.2632** | **rlcanada.com**

What if the Canada-based customer does not have a customs broker?

If importer does not have a customs broker, the U.S. shipper may consider becoming a **Non-Resident Importer (NRI)**.

- Provides the U.S. shipper with the ability to quote and complete delivered price to the Canada-based customer, inclusive of the cost of goods, cost of transportation, cost of brokerage and related duties or tax.
- Creates a less complicated sales environment for the customer and benefits the U.S. shipper by allowing the sale of goods a landed cost basis, streamlines customs clearance and reduces paperwork.



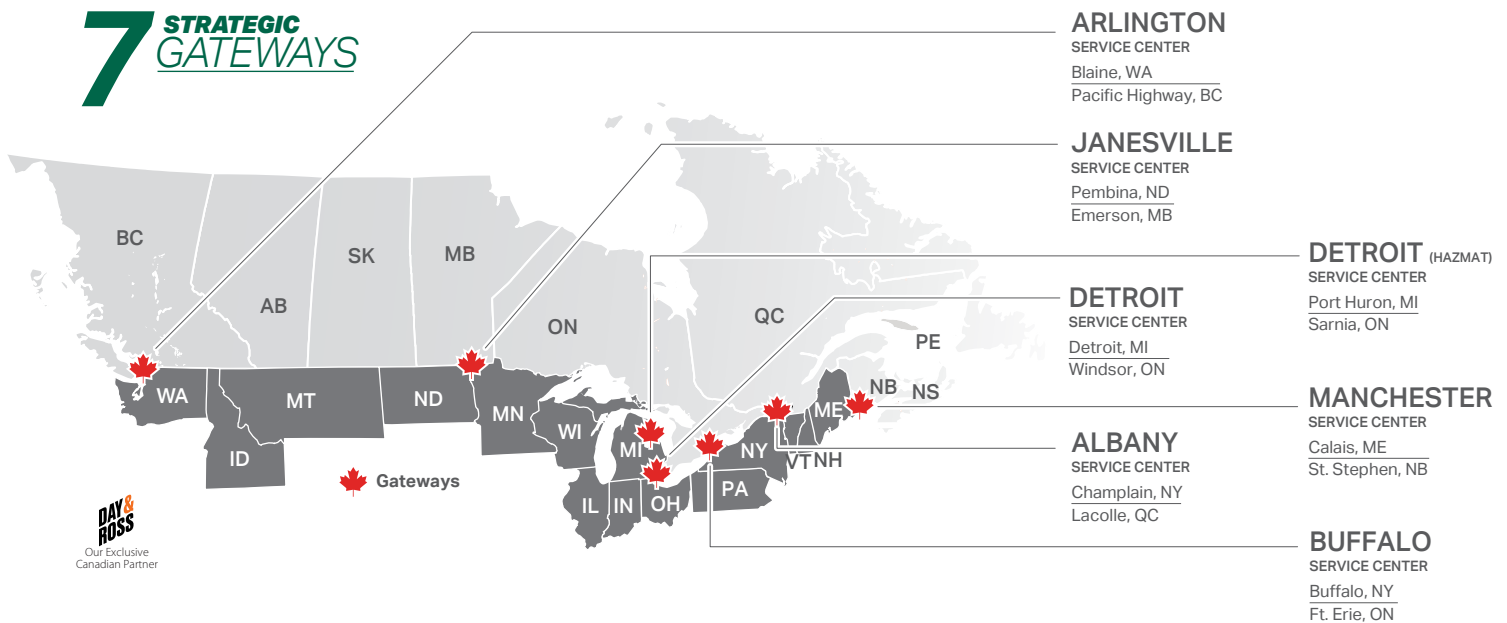
What are the required documents to ship to/from Canada?

- The **Bill of Lading (BOL)** includes PRO Number and contact information for customs broker. Ensure complete information, including product description, shipper, consignee and broker information.
- **Canada Customs Invoice (CCI)** identifies the buyer and seller of goods and all relevant shipping information and verifies the value, quantity and nature of shipment.
- **The United States-Mexico-Canada Agreement (USMCA)** replaced the North American Free Trade Agreement (NAFTA) July 1, 2020. Under the USMCA, importers are no longer required to complete a formal certification document.

Who is responsible for duties and taxes?

The importer of record (purchaser of the goods, generally the consignee in Canada) is responsible for taxes or duty (if applicable). If the shipper in the U.S. is a Non-Resident Importer (NRI), then the shipper is responsible.

Where will my shipment cross the border?



YOUR OFFSHORE SHIPPING & LOGISTICS PROVIDER

Alaska



Puerto Rico



Hawaii



Offshore Shipping Advantages:

- Online Rate Quote & Density Calculator
- A single invoice for all freight charges
- Direct loading for minimal handling
- Less-than-Container Load (LCL), and Full-Container Load (FCL)
- Convenient and flexible billing
- Multiple sailing schedules
- Guaranteed service available to all consolidation ports

Offshore Markets

R+L Carriers provides easy access to major offshore markets including: Alaska, Hawaii, Guam, Puerto Rico and many more remote locations.

Our modern facilities, logistics technology and localized market specialists help reduce the language barriers, geographic challenges, and regulatory obstacles of each market.

Guam



Dominican Republic



Caribbean



In Partnership with:





Offshore Outbound – Shipping Documentation

All documents must include a valid telephone number and email address for consignee.
No deliveries to P.O. Boxes located in Hawaii or Puerto Rico.

DOCUMENTS	BOL	INV*	TAX	MRN	If Shipment Exceeds \$2,500		If HAZMAT Shipment	
					SED**	AES**	SDS†	IMO†
	Include Product Description and Dimensions	Commercial Invoice with USD Value	Consignee's 9-digit tax bond, or tax ID Number	Merchants 11-digit Registration Number	Shippers Export Declaration Filed via AES	Automated Export System	Safety Data Sheet	Dangerous Goods Declaration
Puerto Rico	✓	✓	✓	✓	✓	✓	✓	✓
Dominican Republic	✓	✓			✓	✓	✓	✓
Caribbean	✓	✓			✓	✓	✓	✓
Alaska	✓						✓	✓
Hawaiian Islands	✓						✓	✓
Guam	✓	✓					✓	✓

*Shipper name must match BOL. **Required for shipments exceeding \$2500.00 USD. †SDS sheet and IMO form required for hazardous material shipments.

Transit Times †

Puerto Rico Caribbean

Dominican Republic

Departure Ports	Departs	Transit Days
Jacksonville, FL	Tue/Fri	3 Days
Philadelphia, PA	Thu	7 Days
Chicago, IL	Fri	11 Days
Miami, FL	Tue/Thu/Fri	3-11 Days†

Alaska

Departure Ports	Departs	Transit Days
Tacoma, WA	Wed/Fri	4 Days

Major Hawaiian Islands

Departure Ports	Departs	Transit Days
Los Angeles, CA	Wed/Sat	4 Days
Oakland, CA	Tue/Thu	4 Days
Tacoma, WA	Sat	6 Days

Guam

Departure Ports	Departs	Transit Days
Los Angeles, CA	Wed	13 Days



Note: Cutoff is 11:00 am the day before sailing for all transit times. 48-hour notification required for Hazardous Material.
† Additional days may be required ‡Sailing schedules are subject to change. Visit rlc.com/offshore for current schedule.

Schedule an offshore shipment:
888.575.2632 | rlc.com



You Crate is committed to providing superior service, protection and handling of your valuable assets. Whether you are shipping across the state, across the country or around the world, ***You Crate is there for you!***



Crate Dimensions (internal)

Cube:
46 in. x 46 in. x 47 in. H

Tower:
46 in. x 46 in. x 73 in. H

Custom Crates:
Built to your specifications

- Commercial and Residential
- Guaranteed Delivery Options
- International Shipping (ISPM-15 Certified)
- Liftgate Capabilities
- Reverse Logistics
- Custom Trade Show and Exhibit Crating



Built in tie-down brackets

Call or visit us online for more information about our convenient and reliable solutions to safely crate and ship your valuables.



R+L Carriers' **Load & Protect** is an additional layer of protection for your cargo while in transit. Ideal for high-value shipments, as this service eliminates handling, which provides the advantage of claims reduction.

Benefits

With Load & Protect Service, your items remain intact and secure within the same trailer from pickup, until final destination. Load & Protect utilizes a custom, tamper-resistant bulkhead and security ID tag that links you directly to your shipment for complete visibility.

- **Protect** – Reduce potential damage while minimizing cargo claims
- **Control** – Load your own shipment and determine how your items are packed
- **Security + Peace of Mind** – ID tag ensures security during transit



Unique, security ID tag

Call or visit us online for more information about our convenient and reliable solutions to safely crate and ship your valuables.



Fulfillment & Distribution

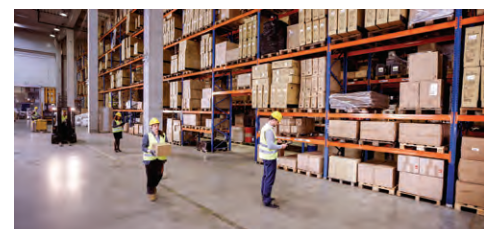
In a fast-moving global market, you need instant visibility across your entire supply chain to stay ahead of the competition. R+L Global Logistics' diverse portfolio of supply chain solutions will expedite the flow of products while minimizing operational costs.

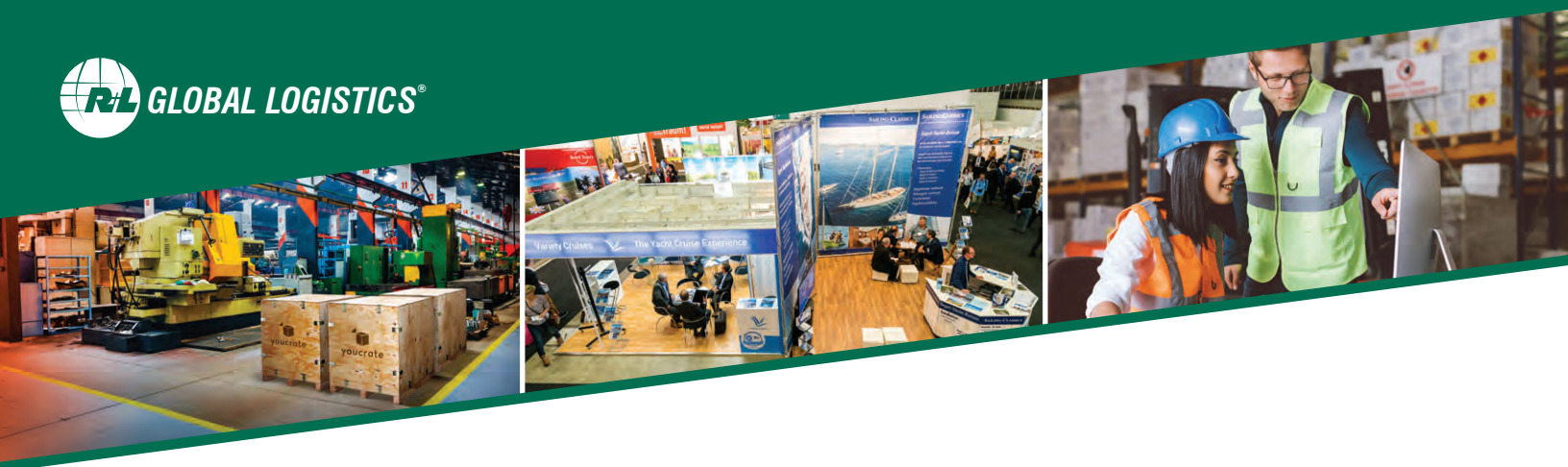
Features

- Demand Planning and Forecasting
- Production Scheduling
- Strategy Design to mitigate logistics and transportation risk
- Inbound and Outbound Operations
- Warehousing and Order Fulfillment
- Customs Brokerage

Warehousing

R+L Global Logistics will coordinate a comprehensive solution for warehousing and order fulfillment needs. Our advanced warehouse technology keeps your supply chain operating at optimal efficiency. Our nationwide network of strategically located warehouses put your product where it needs to be and ready for quick distribution to your customers.





Warehousing Features

- TSA governed and regulated distribution centers strategically located near major airports and ocean ports.

Warehouse Management System (WMS) Features

- Real-time dashboard – Monitor product from beginning to end
- Inventory Manager – Tracks product from warehouse receipt to customer shipment
- Instant access to inbound product status
- Purchase order and product replenishment
- Order processing and warehouse fulfillment

Reverse Logistics

In every supply chain, products and materials sometimes move in the reverse direction, back to their source or to a third-party handler. We have the infrastructure and global network to manage reverse logistics quickly and efficiently.



Features

- 24/7 security and visibility through remote-access cameras
- Modern safety and fire protection systems
- Strategically located distribution centers
- High-demand capacity
- Reduced lead times
- Transloading for rejected and rework freight
- Cross docking services



Domestic

Our team of transportation professionals provide reliable domestic shipping solutions.

Truckload + Specialized Freight Options

R+L Global Logistics provides a wide range of specialized freight services for a variety of shipping needs. Our transport specialists utilize innovative processes, premium carriers and state-of-the-art technologies.

Features

- Dry Van Services for short-haul and long-haul trips.
- Intermodal Services with premium door-to-door service in the United States, Canada and Mexico.
- Expedited, Temperature-Controlled and Flatbed Services.
- Heavy Equipment Hauler
- Domestic Air
- Refrigerated Freight
- Final Mile Services

Shipping To Mexico

R+L Global Logistics and its qualified network of premium carriers in Mexico provide you with secure door-to-door Less-than-Truckload (LTL) and Full-Truckload (FTL) Services. We transport cargo across all major U.S./Mexico border gateways and are also equipped to move intra-Mexico shipments.

Temperature Controlled

Whether you are transporting frozen, cooler or sensitive chemicals requiring the maintenance of specific air temperature range, R+L Global Logistics is committed to providing the highest-level attention and reliable performance.



High Value / High Risk

High-value cargo requires protection, which is what you will get from R+L Global Logistics High Value/High Risk. Rest easy knowing your high-risk cargo will receive the ultimate protection from origin to destination and every point in between.

Features

- Controlled Routing – No unauthorized stops or route variations
- Pick up + delivery standards – inspection photos at origin and destination
- Higher levels of insurance coverage, as required by the customer
- GPS tracking, including nights and weekends
- Escort vehicle services, if required

Tradeshow

R+L Global Logistics can manage your tradeshow logistics from start to finish. We will handle packaging, storage, transportation and help with any unforeseen needs you may encounter during the show or event.

Features

- Experts at managing time-critical delivery window
- Expedited delivery always available
- Project management and logistics planning
- Appointment scheduling
- 24/7 monitoring
- Packing, crating and packaging
- Direct to show and advance warehouse

White Glove Services

R+L Global Logistics handles your shipments with special care and represents your company professionally at pickup, delivery and all points in between.

Features

- Afterhours and weekend delivery
- Debris/dunnage removal
- 300+ local cartage agents
- 125 TSA certified partners



RESIDENTIAL DELIVERY NO SIGNATURE REQUIRED

Sign Up

R+L customers can now choose to have residential shipments left at their doorstep without providing a signature, allowing them greater flexibility and convenience.

Benefits

- No need to stay home or take off work to wait on your shipment
- Keep track of your shipment with text communications, including the reporting of delivery exceptions.
- Photo of delivery sent to customer when possible
- Freight placed in secure location to the best of driver's ability

Service Exceptions

- Unavailable for:
- Non-Residential
 - Inside Delivery
 - Freeze Protection
 - Indirect Points
 - COD Shipments

The Process Made Simple

Customers have two convenient options to sign up for the no signature required option for their residential shipments:

Option 1

Selecting no signature required option on BOL

- Navigate to rlc.com and select "bill of lading" from the side menu.
- On BOL, customer must select the shipment to be both Prepaid and Residential. The no signature checkbox option will then appear.

Option 2

Contact your account executive to change your customer profile to have all deliveries made without signature.



International and Customs Brokerage

R+L Global Logistics offers a wide range of international shipping and logistics services to meet your international supply chain needs.

Our strategic network of air, ocean and ground transportation providers enable us to deliver on-time shipments worldwide.

International Air

Our international logistics teams are experts in finding the best solution for your international shipping needs, no matter the challenge. We provide a single point-of-contact to provide you with the very best in visibility and communication to ensure the most efficient delivery. Our worldwide partner relationships open up shipping options in a time when choices can seem limited and keep your freight moving straight to its final destination.

Features

- Full and partial charter services
- Specialized, critical or sensitive cargo
- TSA air cargo screening consulting service
- 24/7 flight monitoring and customer support
- Super heavy cargo
- Domestic and international routings
- Pickup and delivery
- Consolidation opportunities



Ocean

R+L Global Logistics offer a wide range of ocean shipping options to help meet your shipping needs.

Features

- IFLN network partner
- Dedicated single point of contact
- Nationwide offices
- Full Container Load (FCL) and Less-than-Container Load (LCL)
- Reshoring and Nearshoring opportunities
- Drayage services from major ports

*Available in limited overseas markets

Customs Brokerage

R+L Global Logistics offers Customs Brokerage for import shipments coming into the US and for export freight headed abroad to international destinations. We maintain a strong relationship with Customs & Border Protection and other government agencies to ensure your shipment is in compliance, avoiding costly fines and penalties.

Customs compliance can be daunting, but our consulting service allows you to partner with our experts to ensure your business has taken advantage of every opportunity for savings, while ensuring full compliance with customs regulations.

Features

- Customs Consulting
- Customized Compliance Manuals
- Importer Security Filing
- Duty Drawbacks
- Tariff Exclusion Filing
- Manifest Confidentiality
- Surety Bonds
- In-bond Services
- C-TPAT Participant



Shipping to Mexico

R+L Global Logistics network of premium carriers provides Less-than-Truckload (LTL) and Full Truckload (FTL) services. Our logistics experts understand U.S. – Mexico border operations and have the ability to foresee and prevent potential disruptions when moving cargo across border gateways and intra-Mexico shipments.

Drayage Services

- Timely movement of containers out of major ports
- Circumvent excess detention and demurrage fees
- Transload at strategically located distribution centers
- Offset delays caused by tight capacity or CSA and Hours of Service regulations
- Nationwide rail network

Major Gateways

- Laredo, TX – Nuevo Laredo
- El Paso, TX – Juarez
- Brownsville, TX – Matamoros, Tamaulipas
- Nogales – AZ and Sonora
- Mexicali & Tijuana – CA Border
- McAllen and Pharr, TX – Reynosa, Tamaulipas

Track & Trace Procedures

Automatic notifications provide visibility to key border milestones:

- Arrival to the U.S. Freight Forwarding agent location
- Availability of crossing documents (Pedimento)
- Border clearance confirmation
- Border dispatch to final destination

Required Shipping Documentation

It is essential that all necessary documents be complete and readily available in order to avoid unnecessary delays.

- Bill of Lading
- Commercial Invoice
- Detailed Packing List
- Certificate of Origin
- USMCA Certificate of Origin (if applicable)
- ISPM15/IPPC (certified treatment of wood packaging material for international trade)

Features:

- Transloading and warehouse facilities at major gateways
- Bilingual customer service support
- Single point of contact
- Customs Clearance Services: U.S./Mexico
- Border drayage
- Mexico cargo insurance available
- Single freight bill for all freight and customs charges, including duties and taxes



Intermodal Solutions

R+L Global Logistics is dedicated to finding the right supply chain solution to maximize value for our customers. Our team works directly with rail service providers in the U.S., Canada and Mexico.

Premium Service Levels Available

- Load planning provides optimal load performance
- Combats capacity issues due to CSA and hours of service regulations
- Access to real-time data
- Inbound and outbound transportation options in all major markets

We are experts in port relations and expediting import and export containers through harbor areas. This gives you direct access to multiple service options, competitive, long-haul transit choices, cost savings opportunities and alternative capacity.

Equipment for Every Shipping Need

- Boxcar
- Tank Cars
- Hopper Cars
- Flatcar





USMCA

United States-
Mexico-Canada
Agreement

The United States-Mexico-Canada Agreement (USMCA) is an updated version of the North American Free Trade Agreement (NAFTA) that took effect July 1, 2020. Here's what you need to know.

The 2020 USMCA, implemented new rules of origin, origin procedures and product-specific rules, which provides greater incentives to source goods and materials in the United States and North America.

Important Rules of Origin Changes for Certain Sectors:

- Automobiles
- Information Technology & Communications
- Pharmaceuticals
- Healthcare Products
- Cosmetic Products
- Chemicals

Low-value shipments do not require USMCA certification, if qualified. Shipments must be valued at less than:



Our Exclusive
Canadian Partner

USMCA

United States-
Mexico-Canada
Agreement

Certificate of Origin

- Under the USMCA, importers will no longer be required to complete a formal certification document
- Origin certification can be made on commercial invoice or a USMCA certificate
- Annual blanket certificates can be produced
- The importer, exporter or producer can certify origin
- Previous NAFTA certificates and new USMCA certification documentation must be kept for a minimum of 5 years from date of entry

Quick Facts

- This new agreement goes by different names depending on the country you are in
 - **United States:** USMCA United States-Mexico-Canada Agreement
 - **Mexico:** T-MEC Tratado Entre Mexico, Estados Unidos y Canada
 - **Canada:** CUMSA Canada-United States-Mexico Agreement
- The USMCA will be in effect and eligible for renewal 2036
- No standard government certificate has been created or issued





SHIPPING TO AND FROM CANADA IS EASY

Frequently Asked Questions

What is a customs broker?

The **customs broker** is responsible for the preparation of documents, electronic submissions, the calculation and payment of taxes and duties.

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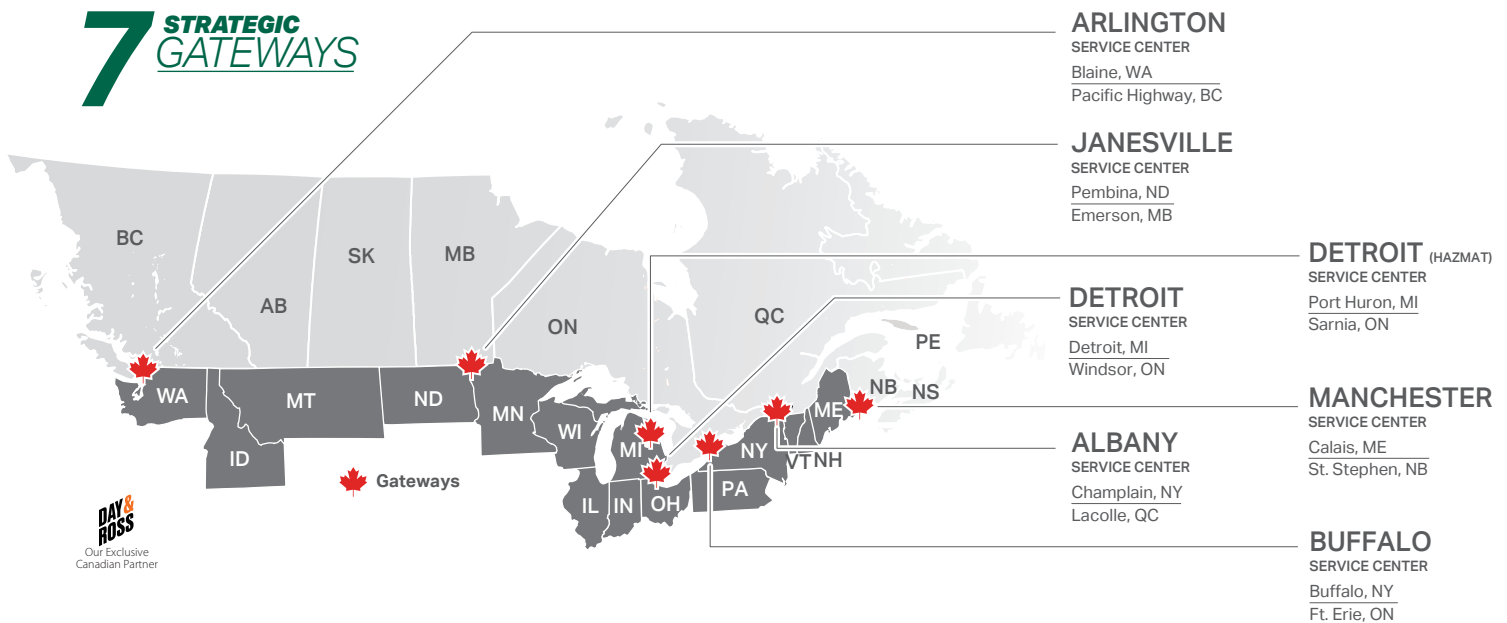
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Who is responsible for duties and taxes?

The importer of record (purchaser of the goods, generally the consignee in Canada) is responsible for taxes or duty (if applicable). If the shipper in the U.S. is a Non-Resident Importer (NRI), then the shipper is responsible.

Where will my shipment cross the border?



Pursuing Global Sustainability

Reducing Miles

Efficient operations mean less empty miles and greater fuel savings.

Automated Transmissions with Optimal Shifting

R+L trucks have the latest automatic transmissions that shift at the optimal time to maintain power and conserve fuel. Includes "Smart Coast Mode" that can engage/disengage the driveline to increase MPG.

Tractor and Trailer Aerodynamics

Top Fairings on tractors and Side Fairings on trailers reduce aerodynamic drag, resulting in increased MPG performance. Rubber closeouts/moldings are installed to fill mileage-robbing gaps and seams.

LED Lighting/Motion Sensors

Higher efficiency lighting results in better visibility and reduced energy and voltage requirements. Motion sensors in corporate buildings reduce electric and water usage.

Engine Idle Shutdown and Advanced Auxiliary Power Units (APUs)

After 5 minutes of idle time, the engine automatically shuts down, saving on fuel consumption. The APUs provide a power, heating and cooling source when engine is turned off, reducing emissions and ensuring driver comfort.

Environmental Server Storage

Our new, more efficient servers take less than 1/2 the power of older servers.

Scrap Steel and Aluminum Recycling

Our repair and fabrication shop recycles all steel and aluminum so it doesn't wind up in a landfill.

Recycled Oil for Heating Source

Multiple terminals use recycled engine oil as a heating source to reduce waste. All other locations recycle oil using local vendor services.

Tire/Rubber Recycling

Not only do we use the most fuel-efficient tires, we also reuse and retread our tires to reduce waste.

Limited Maximum Speed

R+L trucks have a limited top speed that keeps drivers safe and guarantees they stay at the proper speed to maximize their MPG.

Truck Wash Systems

Select terminals reuse water in a self-contained system, enabling overall water conservation.

Electric Pallet Jacks and Dock Carts

Employing pallet jacks and dock carts powered by electrical systems reduces the carbon footprint at our docking facilities.

Solar Panels

Our Phoenix, Arizona, service center is outfitted with rooftop solar panels to capture solar energy. This reduces our reliance on power from the municipal power grid.



State-of-the-Art Technology

Lytix DriveCam

In an effort to ensure driver safety and prolong their careers, Lytx forward-facing cameras capture and record event data on the road. This allows drivers to review driving events or receive performance coaching.

Award-Winning Customer Website

Our innovative website allows customers to trace shipments, get a rate quote, estimate transit times, retrieve service center information, get shipping documents, submit a Bill of Lading (BOL), send pickup requests and more.

Collision Mitigation and Tire Inflation Systems

Our Bendix Wingman Fusion units are advanced radar and camera collision warning systems that monitor lane departures and can automatically apply brakes to reduce accidents. Meritor PSI Tire Inflation Systems notify the driver if pressure is lost due to a punctured tire, line, or wheel end overheated, reducing blowouts and breakdowns.

Integrated Forklift Scales and Freight Dimensioners

To ensure our freight is weighed and classified correctly, our forklifts feature integrated scales that relay shipment weight into our systems. Our dock is also fitted with high-tech freight dimensioners that are certified to 1" L X 1" W X .5" H, allowing freight to be packed in the trailer more safely and efficiently.

MAXON Liftgates

These aluminum platforms secure freight as it is loaded on and off the truck and stow out of the way when not needed to accommodate dock loading. This enables drivers to make quick and efficient deliveries.

Electronic Data Interchange (EDI)

With our advanced EDI, customers can eliminate the need to call in pickup requests, manually lookup shipment statuses and deal with paper invoices.

Best-in-Class B2B Tools

Designed for direct integration with customer systems, our B2B tools alleviate costly manual labor and streamline processes like scheduling a pickup, getting a rate quote and more.

Mobile Data Terminal (MDT)

Latest proprietary in-cab technology used to scan important documents to ensure top efficiency with delivery tracking. Proof of delivery is available to customers electronically on our website, minutes after their freight leaves the dock.

Route Planning and Proprietary City Dispatch System

R+L ERP allows us to improve and plan routes more quickly and coordinate based on fuel consumption, distance, time, traffic and more. The dispatch system provides drivers with total visibility for all pickups and deliveries and calculates the optimal route, resulting in reduced mileage, fuel consumption and delivery time.

Enterprise Dock Management and GPS Tracking Capabilities

In order to ensure we know where our freight is at all times, R+L has equipped all of our forklifts and trailers with state-of-the-art computing and tracking capabilities. This has increased dock efficiency by enabling us to track customer shipments as they move through our system and across the country, reduce the number of times that shipments are handled (which reduces the possibility of damages), and to decrease the opportunities for miss-loads.

Freight Bill Entry OCR Automation

Integrated smart algorithms read customer BOLs and electronically capture and store the data. This allows R+L to quickly enter a BOL into the R+L ecosystem where they can be routed to their destination for on-time service. This process also optimizes the collection of data, allowing R+L to bill and invoice at the highest accuracy and efficiency.

Enterprise Route Planning (ERP) and Delivery Optimization

R+L ERP allows us to quickly improve and plan routes as well as coordinate based on fuel consumption, distance, time, traffic and more. Leveraging the latest technology, ERP's delivery optimization allows R+L to create route plans that minimize travel time while still allowing the flexibility required to meet customer needs for appointments and residential deliveries. In addition, our residential Leave without Signature solution eliminates multiple delivery attempts in effort to save on fuel.

State-of-the-Art City Dispatch Visibility

The dispatch system provides drivers with total visibility for all pickups and deliveries and calculates the optimal route, resulting in reduced mileage, fuel consumption and delivery time. This end-to-end visibility informs R+L and our customers when a shipment is on-course for on-time delivery.

Customer Focused Appointment Management

R+L has integrated its appointment scheduling process into the fabric of its customer service systems. Such provides electronic communication (TXT, Email) directly to our customers regarding "when" and "how" to schedule appointments for their most critical freight.



R+L Carriers is a member of the SmartWay® Transport Partnership, a collaboration between the U.S. Environmental Protection Agency (EPA) and industry that advances sustainable practices in the nationwide supply chain. The Partnership currently has over 3,000 partners, including shipping, logistics, truck, rail, barge and multimodal carriers.

Reduction of nitrogen oxides (NOx) and particulate matter (PM) emissions, as well as overall fuel consumption, is a top priority of

this agreement. Since 2018, R+L Carriers has emitted fewer pollutants each year, continuing this trend into the present day. The SmartWay Transport Partnership will also help R+L Carriers set a benchmark for future goals, all while improving on the company's current sustainable infrastructure.

R+L Carriers maintains over 50,000 active assets in the company fleet. We prioritize safety, fuel efficiency, freight capacity, driver comfort and overall dependability as essential aspects of the truck line. In order to maintain safe and efficient operations, the R+L Carriers Maintenance Department manages vehicle inventory to account for assets entering or leaving company service.





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